

Chaplaincy

The chapel and chaplaincy office are on the first floor at the end of the main corridor (department 57) and are situated close by ward 4.

There is also a prayer room (equipped for Muslim daily prayers).

The chapel and prayer room are always open and may be used for prayer, worship, meditation or quiet time.

The multi-faith space, in the chaplaincy suite, is suitable for all faiths as well as those who do not have a particular religious belief.

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

We try to ensure that all our information given to patients is accurate, balanced and based on the most up-to-date scientific evidence. If you would like to have details about the sources used please contact patient.information@christie.nhs.uk

For information and advice visit the cancer information centres at Withington, Oldham or Salford. Opening times can vary, please check before making a special journey.



Contact The Christie Hotline for
urgent support and specialist advice
The Christie Hotline: 0161 446 3658
Open 24 hours a day, 7 days a week



Oncology Critical Care Unit

A guide for relatives, friends and visitors

Welcome

A patient may be admitted to the Oncology Critical Care Unit (OCCU) because of an illness, for additional supportive treatment, or after a major operation for observations. The OCCU environment can be an overwhelming place to visit a friend or relative. Often patients are connected to several pieces of monitoring equipment, which may alarm frequently due to patient movement and not because there is a concern about the patient's condition. In addition, there is also a central monitor at the nurse's station, therefore patients in OCCU are closely observed at all times.

If you have any concerns or questions, please ask the nurse looking after your relative and they will endeavour to relieve any concerns and explain the equipment in use. This can be a worrying time, so this leaflet is designed to help you access the necessary information.

Staff

As well as doctors and nurses, you may also see a variety of healthcare professionals in the OCCU setting including healthcare assistants, physiotherapists, dietitians, pharmacists, speech and language therapists and radiographers.

Visiting

The OCCU can be a busy environment, particularly in the morning during ward rounds and patient reviews. Although we have an open hours visiting policy we suggest visiting between 12:00pm - 2:00pm and 6:00pm - 8:00pm. This enables patients to have an adequate rest period in the afternoon, in order to help aid recovery.

Confidentiality

Please be mindful that minimal information can be given over the telephone regarding a patient's condition due to data protection regulations.

Relatives' accommodation

If your relative is critically ill and you would prefer to stay on site, please ask the nurse in charge if the relatives' accommodation is available overnight.

Feedback

We are continually trying to strive for the best standards of care for our patients on the OCCU and their families. Patient and relative feedback is important so that we can continually adapt and develop our service. You may therefore be asked to complete a short questionnaire to capture your opinions.

Information and support

The cancer information centre is based inside the Oak Road reception area (department 3) and offers emotional support and practical information in a relaxed, confidential environment. Call: **0161 446 8100**.

The Maggie's centre provides a full programme of practical and emotional support, including psychological support, benefits advice, nutrition and head care workshops, relaxation and stress management. The centre is based across the road from The Christie at 15 Kinnaird Road, Manchester M20 4QL. Contact Maggie's on **0161 641 4848** or email manchester@maggiescentres.org

Refreshments

Drinks, cakes and sandwiches are available in the M&S coffee shop in the main Oak Road reception area. Open 7:00am - 9:00pm, Monday to Friday and 8:00am - 5:00pm Saturday and Sunday.

The restaurant (department 19) serves hot meals, sandwiches, salads, snacks and drinks Monday to Friday. Hot lunches can be obtained at the weekends and bank holidays. Opening times vary, so please ask your nurse or ward staff for more details. In addition there are several vending machines that offer cold drinks and snacks.