

FOI Requests - Issued Responses Report for Website Submission

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|---|-------------|-----------------|---|-------------|----------------|
| 22828 | FOI Request | J737 Wound Care | <p>Please supply me with your most up to date wound care formulary (please indicate if you do not work from a formulary)? We are withholding the details in relation to this question under Section 43 of the Freedom of Information Act. Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).</p> <p>Please provide information on who is responsible for the cost of wound care in your setting – is it CCG or Acute? Acute</p> <p>Please provide figures for your total spend on wound care products in 2015 and 2016?</p> <p>Year 15/16 Sum of Total sales (£) Year 14/15 Sum of Total sales (£) Grand Total 67,843.83 Grand Total 25,458.03</p> <p>How often do you review your wound care formulary and when was this last undertaken? Every 3 years, last reviewed July 2016</p> <p>Do you currently have a contract in place for supply of wound care products? No If so when does it expire? Not applicable.</p> <p>Are you planning on collaborating with another healthcare entity to provide wound care services? Possibly in the future, but no plans at present.</p> | 12 Apr 2017 | 02 May 2017 |
| <p>Please supply me with your most up to date wound care formulary (please indicate if you do not work from a formulary)?</p> <p>Please provide information on who is responsible for the cost of wound care in your setting – is it CCG or Acute?</p> <p>Please provide figures for your total spend on wound care products in 2015 and 2016?</p> <p>How often do you review your wound care formulary and when was this last undertaken?</p> <p>Do you currently have a contract in place for supply of wound care products? If so when does it expire?</p> <p>Are you planning on collaborating with another healthcare entity to provide wound care services?</p> | | | | | |

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|--|--|-------------|----------------|
| 22708 | FOI Request | The Provision of Non Emergency Patient Transfers Services (J724) | <p>Q1 If applicable, suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages? Successful Suppliers Unsuccessful Suppliers Successful Suppliers Unsuccessful Suppliers</p> <p>Wythenshawe Cars t/a Club Cars</p> <p>MD Transport t/a Lynch Private Hire</p> <p>Trafford Cars Ltd t/a Luxi Walkers</p> <p>Prompt Travel Ltd</p> <p>Union Cars Manchester Taxi Division t/a Mantax Trafford Cars Ltd t/a Luxi Walkers Wythenshawe Cars t/a Club Cars</p> <p>MD Transport t/a Lynch Private Hire</p> <p>Prompt Travel Ltd</p> <p>Union Cars</p> <p>Q2 Contract values of each framework/contract (& any sub lots), year to date? £174,435</p> <p>Q3 Start date & duration of framework? 1 May 2015 – 30 April 2017 with an optional 1 year extension</p> <p>Q4 Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? 1 optional 1 year extension</p> <p>Q5 Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? Yes the contract will be extended</p> <p>Q6 If applicable, are the above services conducted in-house? Not applicable</p> <p>Q7 Who is the senior person in the Local Authority (outside of procurement) responsible for the above services? Directorate Improvement and Operations Manager</p> | 05 Apr 2017 | 03 May 2017 |

The Provision of Non Emergency Patient Transfers Services

The details we require are:

- Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages*
- Contract values of each framework/contract (& any sub lots), year to date
- Start date & duration of framework
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

- If no contract/ framework in place confirmation that these services are conducted in-house
- Who is the senior officer (outside of procurement) responsible for this contract or service provision

*For clarity, the details of the successful and unsuccessful suppliers are kept in the strictest confidence. These details are used only to contact and support suppliers regarding their bidding activity for the relevant contracts.

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| 22927 | FOI Request | Misconduct in hospitals (J740) | <p>Under the Freedom of Information Act 2000 I seek the following information, broken down by calendar year since January 2012 up until the most recently available data:</p> <ol style="list-style-type: none"> 1. Number of cases of staff gross misconduct. 2. Number of cases of staff gross misconduct broken down by action taken (e.g. disciplinary action, investigation, suspension with pay, dismissal) 3. If possible, the number of cases of gross misconduct broken down by type of staff (e.g. nurse) <p>Calendar year □ Number of gross misconduct cases □ Action</p> <p>2012 □ 10 □ 6 X Dismissal <5 x Final Written warning <5X no case to answer</p> <p>(Suspension with pay in <5 of the above cases)</p> <p>2013 □ 13 □ 9 X Final Written warning <5 X Dismissal <5 x resigned before a hearing was convened <5x no case to answer</p> <p>(Suspension with pay x 13 of above cases)</p> <p>2014 □ 14 □ 11 x final written warning <5 X dismissal</p> <p>(Suspension with pay in <5 of the above cases)</p> <p>2015 □ 17 □ 13 X final written warning <5 X Dismissal</p> <p>(Suspension with pay in 8 of the above cases)</p> <p>2016 □ 8 □ 5 X final Written warning <5 X Dismissal</p> <p>(Suspension with pay in <5 of the above cases)</p> <p>2017 □ <5 □ <5 X Final written warning <5 X Dismissal</p> <p>(Suspension with pay in <5 of the above cases)</p> | 20 Apr 2017 | 03 May 2017 |
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Under the Freedom of Information Act 2000 I seek the following information, broken down by calendar year since January 2012 up until the most recently available data:

1. Number of cases of staff gross misconduct.
2. Number of cases of staff gross misconduct broken down by action taken (e.g. disciplinary action, investigation, suspension with pay, dismissal)
3. If possible, the number of cases of gross misconduct broken down by type of staff (e.g. nurse)

If it is not possible to complete all parts of this request, please prioritise the first part, followed by the second.

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| 22699 | FOI Request | Vacancies (J722) | <p>1) How many vacancies in your trust are currently unfilled (as of today when you compile the answers to this FOI)? Total vacancies <input type="checkbox"/> 41.79</p> <p>2) How many of those unfilled vacancies are for nursing jobs? Of total how many nursing <input type="checkbox"/> 19.62</p> <p>3) How many of those unfilled vacancies are for consultant jobs? • <input type="checkbox"/> 2 vacancies</p> <p>4) How many of those unfilled vacancies are for roles within your ICU (if applicable)? <input type="checkbox"/> Not Applicable</p> <p>5) How many of those unfilled vacancies were first advertised over 6 months ago (first posted in October 2016 or before)? • <input type="checkbox"/> Medical 1 • <input type="checkbox"/> Nursing - 2</p> <p>6) What is the longest duration any of your current vacancies has remained unfilled? • <input type="checkbox"/> Medical over 12 months • <input type="checkbox"/> Nursing 7 months</p> | 04 Apr 2017 | 04 May 2017 |
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- 1) How many vacancies in your trust are currently unfilled (as of today when you compile the answers to this FOI)?
- 2) How many of those unfilled vacancies are for nursing jobs?
- 3) How many of those unfilled vacancies are for consultant jobs?
- 4) How many of those unfilled vacancies are for roles within your ICU (if applicable)?
- 5) How many of those unfilled vacancies were first advertised over 6 months ago (first posted in October 2016 or before)?
- 6) What is the longest duration any of your current vacancies has remained unfilled?

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| 22712 | FOI Request | Supply of gas (J725) | Please see attached | 04 Apr 2017 | 04 May 2017 |
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1. Contracts/Agreements relating to the supply of Gas which may include the following:
 - Natural Gas Supply
 - Gas Heating / Boiler Maintenance
 - Installation of Gas Central Heating Systems
2. Contracts/Agreements relating to the supply of Electricity which may include the following:
 - Street Lighting
 - Electricity Supply (Half Hourly)
 - Electricity Supply (Non Half Hourly)
 - Corporate Electricity Supply
3. Contracts/Agreements relating to the supply of Water which may include the following:

- a. Supply of Water
- b. Waste Water

Contract Information- For each of the types of the contract that I am requesting please can you send me the following information. Please remember if there is more than one provider can you please split the contract information up for each individual provider?

1. Unique Contract Key: Please can you provide me with a unique reference quote that relates to each contract.
2. Current Provider: If there is more than one provider please split the contract information individually.
3. Annual Average Spend: Please can you send me the average spends over the last three years. Approximate spend is also acceptable.
4. Contract Duration: Duration of the contract/agreement and can you please include any extension periods that could be executed
5. Contract Commence Date: The date the contract/agreement commenced
6. Contract Expiry Date: The date the contract/agreement expired
7. Contract Description: A brief description of the contract of what support/service is involved
8. Responsible Officer: Who within the organisation is responsible for this contract. Please can you send me the full names, actual job title, internal contact number and the officers direct email address.

If there is more than one supplier please split each profile of the above data types for each supplier. E.g. separate spend, expiry date, responsible officer.

In some cases I have been told that some requests may take of the period of collating this information. If this is the case please can you only concentrate on part two of my request (Contracts/Agreements relating to the supply of Electricity).

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| 22801 | FOI Request | J735 AeroChamber with and without Mask | 14 x aerochamber plus device standard were issued by pharmacy. | 03 May 2017 | 04 May 2017 |
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Under the Freedom of Information Act, I am writing to request the prescribed annual units (for the period January 2015 - December 2015) of the below:

- AeroChamber with Mask
- AeroChamber without Mask

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| 23068 | FOI Request | Procurement of pre-printed stationery (J751) | <p>1. What is the total spend on printed stationery for the organization? 1/4/15 to 31/3/16 circa £30,000 1/4/16 to 31/3/17 circa. £20,000</p> <p>2. Under which OJEU/Framework contract reference is the trust currently operating under for stock and ad-hoc printing services and what is the value of each contract? The contract was advertised via the OJEU on 28/6/13 reference No. 2013/S 124-213089 Contract value as above.</p> <p>3. When was the contract awarded, and for what period of time? The contract was awarded on 1/9/14 for 3 years plus 2 optional 12 month extensions. The first optional extension has been exercised and so the current contract runs until 31/8/18 and still has 1 optional 12 month extension available.</p> <p>4. Is stock held by a 3rd party and called off by the trust? If yes, what value of stock is being held by the 3rd party supplier? Stock is not held by the supplier.</p> <p>5. Who is the current contracted supplier? Jones & Brooks Limited</p> <p>6. For further conversation, who is the main contact within the trust to discuss ongoing print contracts? Deputy Procurement Manager</p> | 27 Apr 2017 | 04 May 2017 |
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I am interested in gaining the following information regarding the Trust Procurement of pre-printed stationery that is NOT produced within the Trust.

1. What is the total spend on printed stationery for the organization?
2. Under which OJEU/Framework contract reference is the trust currently operating under for stock and ad-hoc printing services and what is the value of each contract?
3. When was the contract awarded, and for what period of time?
4. Is stock held by a 3rd party and called off by the trust? If yes, what value of stock is being held by the 3rd party supplier?
5. Who is the current contracted supplier?
6. For further conversation, who is the main contact within the trust to discuss ongoing print contracts?

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| 21236 | FOI Request | J607 Information Service Governance Provision | See attached. | 20 Jan 2017 | 08 May 2017 |
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See attached

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| 23187 | FOI Request | GP Vacancies (J761) | Request closed as not applicable to the Trust. | 09 May 2017 | 08 May 2017 |
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1. Has your CCG undertaken a risk assessment of the demographic profile of General Practitioners i.e. how many will reach retirement age in each year for the next 5 years? If so please could you provide a copy of this risk assessment?
2. Please could you confirm the number of whole time equivalent GPs (WTE) working for your CCG?
3. Please could you confirm the current vacancy rate for GPs at your CCG?
4. Does your CCG anticipate a net reduction in the number of GPs available in the next 3-5 years? If so have any estimates been made of how large this reduction is expected to be?

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| 22827 | FOI Request | J736 Pagers | <ol style="list-style-type: none"> 1. The name of the person within your Trust including their job title and email address responsible for pager hardware? Head of ICT Service. Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. 2. The name of the person within your Trust including their job title and email address responsible for pager software? Head of ICT Service. Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. 3. How many pagers are used currently within the trust? Approximatley 755 4. When the supplier contracts due to expire? March 2019 | 11 Apr 2017 | 09 May 2017 |
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1. The name of the person within your Trust including their job title and email address responsible for pager hardware?

2. The name of the person within your Trust including their job title and email address responsible for pager software?
3. How many pagers are used currently within the trust?
4. When the supplier contracts due to expire?

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| 22829 | FOI Request | J738 Self Administration of Medicines and Carers Visiting Hours Policies | <p>Self-administration of medicines policies</p> <p>1. <input type="checkbox"/> Does your Trust have a self-administration of medicines policy for competent patients? Yes</p> <p>a. <input type="checkbox"/> If yes, please provide a copy of this policy? The Trust is applying an exemption under Section 21 of the Freedom of Information Act as this policy is already publically available via our Trust website. In order to provide advice and assistance to you, the policy can be accessed via this link (please refer to Section 8.26 for self-administration of medicines): http://www.christie.nhs.uk/media/5141/pharmacy-operation-policy.pdf</p> <p>b. <input type="checkbox"/> If yes, please outline whether this policy applies to all hospital sites and all wards, or specify the sites or wards to which it applies? Trust-wide policy</p> <p>c. <input type="checkbox"/> If no, are you planning to introduce this policy in 2017/18? Not applicable</p> <p>2. <input type="checkbox"/> If you have a policy please provide details of the use of the self-administration of medicines policy? This includes:</p> <p>a. <input type="checkbox"/> How are your staff informed about this policy? Please refer to Section 17 of the policy provided in the link above under 1a.</p> <p>b. <input type="checkbox"/> How is the implementation of this policy monitored across the hospitals in your Trust? Please refer to Section 17 and 18 of the policy provided in the link above under 1a.</p> <p>3. If you do not have a self-administration of medicines policy, why is this? [Please let us know of any barriers to introducing a policy in your Trust]. Not applicable</p> <p>Carers visiting hours</p> <p>3. <input type="checkbox"/> Do you currently have a policy which allows carers to visit the person they care for outside of visiting hours?</p> <p>a. <input type="checkbox"/> If yes, please provide a copy of this policy</p> <p>b. <input type="checkbox"/> If yes, please outline whether this policy applies to all hospital sites and all wards, or specify the sites or wards to which it applies</p> <p>c. <input type="checkbox"/> If no, are you planning to introduce a policy in 2017/18?</p> <p>d. <input type="checkbox"/> If no, please outline any work that your Trust is undertaking with a view to enabling carers to visit the person they care for outside visiting hours?</p> <p>4. <input type="checkbox"/> If you have a policy, please provide details of the use of the policy to allow carers to visit outside of traditional visiting hours? This includes:</p> <p>a. <input type="checkbox"/> How are your staff informed about this policy?</p> <p>b. <input type="checkbox"/> How is the implementation of this policy monitored across the hospitals in your Trust?</p> <p>5. <input type="checkbox"/> If you do not have a policy which allows carers to visit the person they care for outside of visiting hours, why is this? [Please let us know of any barriers to introducing a policy in your Trust].</p> <p>The Trust is applying an exemption under Section 21 of the Freedom of Information Act as information in relation to visiting hours is already publically available via our Trust website. In order to provide advice and assistance to you, the information can be accessed via this link: http://www.christie.nhs.uk/patients-and-visitors/visiting-the-christie/visiting-a-patient/visiting-hours/</p> | 25 Apr 2017 | 09 May 2017 |
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Self-administration of medicines policies

1. Does your Trust have a self-administration of medicines policy for competent patients? Yes/ No
 - a. If yes, please provide a copy of this policy?
 - b. If yes, please outline whether this policy applies to all hospital sites and all wards, or specify the sites or wards to which it applies?

- c. If no, are you planning to introduce this policy in 2017/18? Yes/ No
2. If you have a policy please provide details of the use of the self-administration of medicines policy? This includes:
- How are your staff informed about this policy?
 - How is the implementation of this policy monitored across the hospitals in your Trust?
3. If you do not have a self-administration of medicines policy, why is this? [Please let us know of any barriers to introducing a policy in your Trust].

Carers visiting hours

3. Do you currently have a policy which allows carers to visit the person they care for outside of visiting hours? Yes/ No
- If yes, please provide a copy of this policy
 - If yes, please outline whether this policy applies to all hospital sites and all wards, or specify the sites or wards to which it applies
 - If no, are you planning to introduce a policy in 2017/18? Yes/ No
 - If no, please outline any work that your Trust is undertaking with a view to enabling carers to visit the person they care for outside visiting hours?
4. If you have a policy, please provide details of the use of the policy to allow carers to visit outside of traditional visiting hours? This includes:
- How are your staff informed about this policy?
 - How is the implementation of this policy monitored across the hospitals in your Trust?
5. If you do not have a policy which allows carers to visit the person they care for outside of visiting hours, why is this? [Please let us know of any barriers to introducing a policy in your Trust].

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| 22561 | FOI Request | J717 Agreement with private healthcare providers | Please see attached | 18 Apr 2017 | 11 May 2017 |
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1.1 Do you have a written or unwritten agreement between your trust and any private healthcare providers to provide: Yes/No If you answered yes, please provide further details, including stating the name of the private healthcare provider and frequency with which services are provided

- on call junior doctor cover in the form of telephone advice or clinical review?
- on call specialist advice from consultants?
- access to imaging, pathology or other diagnostics?
- elective admission of patients from private facilities?
- other clinical advice or support?
(please specify which other clinical advice or support)

1.2 – If you answered yes to any of the above, please also complete table 1.2.

1.2 How are the services paid for? (please put "x" in the relevant column, and if possible state the annual value of the contract) Cost per case Block annual contract Other, please specify

- on call junior doctor cover in the form of telephone advice or clinical review
- on call specialist advice from consultants
- access to imaging, pathology or other diagnostics
- elective transfer of patients from private facilities

E other clinical advice or support

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|----------------------------|--|-------------|----------------|
| 22854 | FOI Request | Cancelled operation (J738) | <p>How many operations have been cancelled for non-clinical reasons IN THE 3 DAYS BEFORE a patient was due to be admitted?</p> <p>Out of those cancellations, how many were rescheduled within 1 month?</p> <p>How many operations have been cancelled for non-clinical reasons ON THE DAY a patient was due to be admitted?</p> <p>Out of those cancellations, how many were rescheduled within the statutory time limit – eg 28 days?</p> <p>Please provide this data by month for 2014, 2015, 2016 and 2017 - up to and including April 2017.</p> <p>The following should be included in the figures for 'operations':</p> <p>All planned or elective operations and day surgery</p> <p>For 'non-clinical reasons' please include a break-down of the following:</p> <ul style="list-style-type: none"> • Bed-ward not available • Staff unavailable • Emergency operations taking priority • Maintenance needed on equipment • Patient unavailable • Admin error <p>Can I have all this broken down year on year please? Ideally I'd not like to be pointed to a report, I'd prefer you just answer the questions above.</p> <p>2014 2015 2016 2017</p> <p>Admin Error 2 3 1 5</p> <p>Re-booked within 28 days 1 3 1 1</p> <p>Not Re-booked within 28days 1 0 0 4</p> <p>Maintenance needed on equipment 2 0 0 1</p> <p>Re-booked within 28 days 1 0 0</p> <p>Not Re-booked within 28days 1 0 0 1</p> <p>Patient Unavailable 8 2 0</p> <p>Re-booked within 28 days 2 1 0</p> <p>Not Re-booked within 28days 6 1 0</p> <p>Staff Unavailable 2 0 6</p> <p>Re-booked within 28 days 1 1 6</p> <p>Not Re-booked within 28days 1 0 0</p> <p>Total 12 7 1 12</p> <p>0 0 0</p> <p>Data for operations cancelled on the day a patient is due to be admitted is something which we report against, please see below report for this information.</p> <p>https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/cancelled-ops-data/</p> | 18 Apr 2017 | 11 May 2017 |

How many operations have been cancelled for non-clinical reasons IN THE 3 DAYS BEFORE a patient was due to be admitted?

Out of those cancellations, how many were rescheduled within 1 month?

How many operations have been cancelled for non-clinical reasons ON THE DAY a patient was due to be admitted?

Out of those cancellations, how many were rescheduled within the statutory time limit – eg 28 days?

Please provide this data by month for 2014, 2015, 2016 and 2017 - up to and including April 2017.

The following should be included in the figures for 'operations':

All planned or elective operations and day surgery

For 'non-clinical reasons' please include a break-down of the following:

- Bed-ward not available
- Staff unavailable
- Emergency operations taking priority
- Maintenance needed on equipment
- Patient unavailable
- Admin error

Can I have all this broken down year on year please? Ideally I'd not like to be pointed to a report, I'd prefer you just answer the questions above.

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|-------|-------------|-------------------------|---|-------------|-------------|
| 22999 | FOI Request | J745 HER2 breast cancer | <p>In your trust, how many patients with HER2 breast cancer are currently being treated (in the past 3 months available) with the following products;</p> <p>Herceptin IV (trastuzumab IV) only – 0 Herceptin SC (trastuzumab SC) only - 229 Perjeta (pertuzumab) combined with Herceptin/Docatexel - 66 Kadcylla (trastuzumab emtansine) – 11 Tyverb (lapatinib) – 0</p> | 24 Apr 2017 | 11 May 2017 |
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In your trust, how many patients with HER2 breast cancer are currently being treated (in the past 3 months available) with the following products;

- Herceptin IV (trastuzumab IV) only
- Herceptin SC (trastuzumab SC) only
- Perjeta (pertuzumab) combined with Herceptin/Docatexel
- Kadcylla (trastuzumab emtansine)
- Tyverb (lapatinib)

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|---|--|-------------|----------------|
| 23016 | FOI Request | Patients treated on drugs in last three months (J748) | <p>1. Within your trust how many patients have been treated with the following products in the past 3 months you have available;</p> <p>MabThera IV (rituximab) 86 MabThera SC (rituximab) 33 Truxima (rituximab) 0 Gazyvaro (obinutuzumab) 0 Imbruvica (ibrutinib) 16 Zydelig (idelalisib) 3 Arzerra (ofatumumab) 0</p> <p>2. Please can you state the number of patients for the above drugs for the following indications;</p> <p>Follicular lymphoma [C82.0 to C82.9] - 34 Diffuse Large B-cell Lymphoma [C83.3] - 23 Chronic Lymphocytic Leukaemia [C91.1] – 8 All other B-cell, haematological malignancies (all C82, C83, C85, C88.0, C88.4 codes not listed above] 73 Rheumatoid Arthritis [M5 and M6] 0</p> <p>3. Does your trust code haematological malignancies against ICD10 codes? Yes</p> | 25 Apr 2017 | 12 May 2017 |

1. Within your trust how many patients have been treated with the following products in the past 3 months you have available;

MabThera IV (rituximab)
MabThera SC (rituximab)
Truxima (rituximab)
Gazyvaro (obinutuzumab)
Imbruvica (ibrutinib)
Zydelig (idelalisib)
Arzerra (ofatumumab)

2. Please can you state the number of patients for the above drugs for the following indications;

Follicular lymphoma [C82.0 to C82.9]
Diffuse Large B-cell Lymphoma [C83.3]
Chronic Lymphocytic Leukaemia [C91.1]
All other B-cell, haematological malignancies (all C82, C83, C85, C88.0, C88.4 codes not listed above]
Rheumatoid Arthritis [M5 and M6]

3. Does your trust code haematological malignancies against ICD10 codes?

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|--|--|-------------|----------------|
| 23020 | FOI Request | Telephone maintenance Information (J750) | <p>Please can you send me the following contract information with regards to the organisation's telephone system maintenance contract (VOIP or PBX, other) for hardware and Software maintenance and support:</p> <ol style="list-style-type: none"> 1. Contract Type: Maintenance, Managed, Shared (If so please state orgs) maintenance 2. Existing Supplier: If there is more than one supplier please split each contract up individually. NG Baileys 3. Annual Average Spend: The annual average spend for this contract and please provide the average spend over the past 3 years for each provider The annual average spend is £20k annually, approx. 60k over 3 years 4. Number of Users: Approx 3000 staff 5. Hardware Brand: The primary hardware brand of the organisation's telephone system. Mitel 6. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager. Call centre manager 7. Telephone System Type: PBX, VOIP, Lync etc PBX & VOIP 8. Contract Duration: please include any extension periods. 12 months 9. Contract Expiry Date: Please provide me with the day/month/year. November 2017 10. Contract Review Date: Please provide me with the day/month/year. November 2017 11. Contract Description: Please provide me with a brief description of the overall service provided under this contract. We are withholding this information as this information is commercially sensitive. The Trust applies an exemption under Section 43 of the Freedom of Information Act. 12. Contact Detail: Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address. Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. <p>If the service support area has more than one provider for telephone maintenance then can you please split each contract up individually for each provider. The Trust only uses one supplier for telephone maintenance – NG baileys</p> <p>If the contract is a managed service or is a contract that provides more than just telephone maintenance please can you send me all of the information specified above including the person from with the organisation responsible for that particular contract. The contract is a managed service</p> <p>If the maintenance for telephone systems is maintained in-house please can you provide me with: Not applicable</p> <ol style="list-style-type: none"> 1. Number of Users: 2. Hardware Brand: The primary hardware brand of the organisation's telephone system. 3. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager. 4. Contact Detail: Of the person from with the organisation responsible for telephone maintenance full Contact details including full name, job title, direct contact number and direct email address. <p>Also if the contract is due to expire please provide me with the likely outcome of the expiring contract. Renewal with supplier</p> | 26 Apr 2017 | 12 May 2017 |

The contract information sent by the organisation previously has now expired please can you provide me with a new update of the telephone maintenance contract:

Please can you send me the following contract information with regards to the organisation's telephone system maintenance contract (VOIP or PBX, other) for hardware and Software maintenance and support:

1. Contract Type: Maintenance, Managed, Shared (If so please state orgs)
2. Existing Supplier: If there is more than one supplier please split each contract up individually.
3. Annual Average Spend: The annual average spend for this contract and please provide the average spend over the past 3 years for each provider
4. Number of Users:
5. Hardware Brand: The primary hardware brand of the organisation's telephone system.
6. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
7. Telephone System Type: PBX, VOIP, Lync etc
8. Contract Duration: please include any extension periods.
9. Contract Expiry Date: Please provide me with the day/month/year.
10. Contract Review Date: Please provide me with the day/month/year.
11. Contract Description: Please provide me with a brief description of the overall service provided under this contract.
12. Contact Detail: Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address.

If the service support area has more than one provider for telephone maintenance then can you please split each contract up individually for each provider.

If the contract is a managed service or is a contract that provides more than just telephone maintenance please can you send me all of the information specified above including the person from with the organisation responsible for that particular contract.

If the maintenance for telephone systems is maintained in-house please can you provide me with:

1. Number of Users:
2. Hardware Brand: The primary hardware brand of the organisation's telephone system.
3. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
4. Contact Detail: Of the person from with the organisation responsible for telephone maintenance full Contact details including full name, job title, direct contact number and direct email address.

Also if the contract is due to expire please provide me with the likely outcome of the expiring contract.

If this is a new contract or a new supplier please can you provide me with a short list of suppliers that bid on this service/support contract?

| | | | | | |
|-------|-------------|-------------------------------------|--|-------------|-------------|
| 23212 | FOI Request | Private Healthcare referrals (J764) | The Christie NHS Foundation Trust does not refer patients to private healthcare facilities for NHS care. | 11 May 2017 | 12 May 2017 |
|-------|-------------|-------------------------------------|--|-------------|-------------|

1. A database (in Excel-readable format) of all cases in which patients were sent to private healthcare facilities from NHS facilities covered by this FOI address from 1/1/2014 until 1/5/2017. This should include:

- a. Incident or record number as per your own system
- b. The date of the referral
- c. The department from which the patient was referred
- d. The facility to which the patient was referred
- e. The reason or explanation given for the referral

f. The cost of the referral

g. If possible, I would appreciate the data in this form:

Date Department Facility referred to Cost of referral Reason given

I would be interested in any information held by your department regarding my request , including any datasets from which this information is drawn.

| | | | | | |
|-------|-------------|---------------------------|--------------|-------------|-------------|
| 22926 | FOI Request | Clinical Incidents (J741) | See attached | 21 Apr 2017 | 16 May 2017 |
|-------|-------------|---------------------------|--------------|-------------|-------------|

Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust in 2016/17.

A "clinical service incident" is defined as follows: Number of incidents caused by estates and infrastructure failure which caused clinical services to be delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure. Exclude failures relating to non-estates causes e.g. nursing availability, but include where external incidents which estates and infrastructures should have mitigated e.g. utility power failures where the Trusts backup power system failed to offset. An incident is considered to be a delay of at least 30 minutes to clinical services affecting at least 5 patients or equivalent. Both inpatient and outpatient service incidents should be included.

Such incidents will include, but are not limited to: • Power and/or heating failures including overheating • Fires and false alarms (where caused by equipment faults or malfunction, deliberate/malicious causes should be excluded) • Water and/or sewage supply • Food production and/or delivery • Pest control

For each incident, please provide a summary of the incident and the impact on services. Please provide details of the problem and in what way clinical services were affected, including the number of patients affected, the service and how long the service was delayed/if it was cancelled.

| | | | | | |
|-------|-------------|--------------------------------------|--|-------------|-------------|
| 22998 | FOI Request | J744 Cancelled children's operations | 1. How many children's operations have been cancelled each month since 1st July 2016? Please give additional details as to what the main reasons for the cancellations were, how many were urgent operations or elective operations, and what type of illness did they involve, e.g. cancer, breathing problems, broken limbs etc. 0 2. How many children's operations have been cancelled over the last four financial years to date? 0 As a Trust we can confirm that we do not operate on children. | 24 Apr 2017 | 16 May 2017 |
|-------|-------------|--------------------------------------|--|-------------|-------------|

1. How many children's operations have been cancelled each month since 1st July 2016? Please give additional details as to what the main reasons for the cancellations were, how many were urgent operations or elective operations, and what type of illness did they involve, e.g. cancer, breathing problems, broken limbs etc.

2. How many children's operations have been cancelled over the last four financial years to date?

Kindly note a child is anyone up to the age of 18.

For both of my queries I attach an Excel document with a table for ease of inputting the data. I would be most grateful if you would use it.

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|------------------------|--|-------------|----------------|
| 23254 | FOI Request | Contact details (J769) | <p>Under the freedom of information act please could you give me the name and email address of the person within your Trust with the following job title:</p> <p>senior cardiac physiologist Senior cardiologist Clinical Risk Lead</p> <p>Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 17 May 2017 | 16 May 2017 |

Under the freedom of information act please could you give me the name and email address of the person within your Trust with the following job title:

senior cardiac physiologist
Senior cardiologist
Clinical Risk Lead

| | | | | | |
|-------|-------------|-----------------------------|---|-------------|-------------|
| 22917 | FOI Request | Software Integration (J739) | <p>1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics? Medway (product) from System C (vendor)</p> <p>2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones. Potentially, discussions are on-going but nothing is confirmed.</p> <p>3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange? Rhapsody (product) from Orion (vendor). HL7 is primary and preferred method.</p> <p>4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed? Yes. Some feeds refreshed daily, some real-time.</p> | 20 Apr 2017 | 17 May 2017 |
|-------|-------------|-----------------------------|---|-------------|-------------|

1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?
2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.
3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?
4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|-------------------------|--|-------------|----------------|
| 23188 | FOI Request | Software systems (J762) | <p>1. Does your organisation use any bespoke software systems? Yes</p> <p>If yes, please kindly complete questions a –g. If no, please proceed to question 2.</p> <p>a. What is the core purpose of these system/s? Electronic Patient Record (EPR)</p> <p>b. Do these system/s integrate with your organisations financial management systems? No</p> <p>c. Do these system/s enable e-payments, online payments or BACS transactions? No</p> <p>d. Which company/companies are you contracted to for each bespoke software system? Not applicable – in house</p> <p>e. What is the total value of each of these contracts over their respective terms? Not applicable</p> <p>f. When does the current contract term for these system/s expire? Not applicable</p> <p>g. Who are the technical and procurement leads for these system/s and their contact details? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>2. Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation’s needs? Yes</p> <p>If yes, please kindly complete the following questions:</p> <p>a. Will this system/s integrate with your organisations financial management system/s? No</p> <p>b. Will this system/s enable e-payments, online payments or BACS transactions? No</p> <p>c. Will this system/s automate processes or data currently managed by spreadsheets? No</p> <p>d. Will this system/s automate paper based processes? Yes</p> <p>e. Will this system/s capture large volumes of data from outside your organisation? Potentially</p> <p>f. When is the prospective go-live date for such system/s? Date not yet set</p> <p>g. What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)? Unknown</p> <p>h. Who will be the technical and procurement lead for these project/s? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 09 May 2017 | 17 May 2017 |

Does your organisation use any bespoke software systems?

If yes, please kindly complete questions a –g. If no, please proceed to question 2.

- a. What is the core purpose of these system/s?
- b. Do these system/s integrate with your organisations financial management systems?
- c. Do these system/s enable e-payments, online payments or BACS transactions?
- d. Which company/companies are you contracted to for each bespoke software system?
- e. What is the total value of each of these contracts over their respective terms?
- f. When does the current contract term for these system/s expire?
- g. Who are the technical and procurement leads for these system/s and their contact details?

2. Is your organisation in the process of exploring the scope or planning the procurement of a bespoke software system or an off-the-shelf commercially branded software system which you envisage will require bespoke development to fit your organisation's needs?

If yes, please kindly complete the following questions:

- a. Will this system/s integrate with your organisations financial management system/s?
- b. Will this system/s enable e-payments, online payments or BACS transactions?
- c. Will this system/s automate processes or data currently managed by spreadsheets?
- d. Will this system/s automate paper based processes?
- e. Will this system/s capture large volumes of data from outside your organisation?
- f. When is the prospective go-live date for such system/s?
- g. What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)?
- h. Who will be the technical and procurement lead for these project/s?

| | | | | | |
|-------|-------------|--------------------|--|-------------|-------------|
| 23205 | FOI Request | IT Strategy (J763) | <ul style="list-style-type: none"> • Your IT strategy document. Please see attached. • IT Directors contact details Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. • IT Manager contact details Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. • Head of Storage contact details Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. • Head of End-User Compute contact details Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. | 10 May 2017 | 17 May 2017 |
|-------|-------------|--------------------|--|-------------|-------------|

Through the Freedom of Information act, could you please provide me with the following:

- Your IT strategy document.
- IT Directors contact details
- IT Manager contact details
- Head of Storage contact details
- Head of End-User Compute contact details

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|----------------------|---|-------------|----------------|
| 23281 | FOI Request | Cyber attacks (J777) | <p>Dear Applicant</p> <p>Please be advised that in relation to your FOI request below, we have also received an identical FOI request from your organisation, The Yorkshire Post.</p> <p>We are therefore closing your request as under Section 14 of the Freedom of Information Act this is classed as a repeated request.</p> <p>A response to the earlier request from your organisation (reference number J766) will be issued in due course.</p> <p>Kind Regards</p> <p>FOI Team The Christie NHS Foundation Trust FOI@christie.nhs.uk</p> | 18 May 2017 | 19 May 2017 |

By cyber attack I am referring to the unauthorised access or deliberate disruption of a computer system or a device.
Types of cyber attack could include, but are not limited to: ransomware, denial of service, phishing and spear phishing etc
By data, I am referring to any information held on your computer systems or devices

Please could you answer the following:-

Does your organisation keep an incident log of cyber attacks?

How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years, year-by-year (ie 2014/15, 2015/16, 2016/17)?

Where cyber attacks were successful, what kind of data and what amount of data, if any, was lost or stolen? Was it confidential?

For each case, please confirm:- the type of attack (eg ransomware, denial of service etc)

What demand, if any, was made to resolve the attack? Did the organisation comply?

Whether the attack was reported to police or other responsible authority? Was the attacker traced/convicted?

| | | | | | |
|-------|-------------|--------------------------------|---|-------------|-------------|
| 23137 | FOI Request | Cost of Inpatient meals (J755) | <p>1. Could you tell me the cost of feeding one inpatient per day (patient meal day) calculated in the same way it is done for the ERIC data.</p> <p>http://hefs.hscic.gov.uk/ERIC.asp</p> <p>I would like the average daily cost for the provision of all meals and beverages fed to one inpatient per day. The cost should include all pay and non-pay, including provisions, ward issues, disposables, equipment and its maintenance. This is not the average cost for a single meal but for all meals and beverages delivered to the patients in one day. Please supply the latest possible data 2016/17. £10.59. over 2016/17</p> <p>2. Could you tell me the number of wasted meal servings using the same calculation methods used in the ERIC reporting system. Although this figure is no longer included in the ERIC reporting I would still like to see latest figures. Please supply up to date figures including 2017. For plated meal systems, this is the number (calculated over the full menu cycle or 7 days where no menu cycle is used), of unserved in-patient meals remaining at the end of the meals service period expressed as a percentage of the total number of meals provided and available at the commencement of the meal service period. 5.42% is the average food wastage over 2016/17</p> | 03 May 2017 | 23 May 2017 |
|-------|-------------|--------------------------------|---|-------------|-------------|

1. Could you tell me the cost of feeding one inpatient per day (patient meal day) calculated in the same way it is done for the ERIC data.

I would like the average daily cost for the provision of all meals and beverages fed to one inpatient per day. The cost should include all pay and non-pay, including provisions, ward issues, disposables, equipment and its maintenance. This is not the average cost for a single meal but for all meals and beverages delivered to the patients in one day. Please supply the latest possible data 2016/17.

2. Could you tell me the number of wasted meal servings using the same calculation methods used in the ERIC reporting system. Although this figure is no longer included in the ERIC reporting I would still like to see latest figures. Please supply up to date figures including 2017. For plated meal systems, this is the number (calculated over the full menu cycle or 7 days where no menu cycle is used), of unserved in-patient meals remaining at the end of the meals service period expressed as a percentage of the total number of meals provided and available at the commencement of the meal service period.

| | | | | | |
|-------|-------------|----------------------|---|-------------|-------------|
| 23227 | FOI Request | Cyber attacks (J766) | <ol style="list-style-type: none"> 1. Does your organisation keep an incident log of cyber attacks? Yes 2. How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years, year-by-year (ie 2014/15, 2015/16, 2016/17)? We've had 2 attempted ransomware attacks in the last 3 years. 3. Where cyber attacks were successful, what kind of data and what amount of data, if any, was lost or stolen? Was it confidential? Not applicable. 4. For each case, please confirm:- the type of attack (eg ransomware, denial of service etc) Ransomware 5. What demand, if any, was made to resolve the attack? We do not record this information. Did the organisation comply? No 6. Whether the attack was reported to police or other responsible authority? No Was the attacker traced/convicted? No | 12 May 2017 | 23 May 2017 |
|-------|-------------|----------------------|---|-------------|-------------|

By cyber attack I am referring to the unauthorised access or deliberate disruption of a computer system or a device.
Types of cyber attack could include, but are not limited to: ransomware, denial of service, phishing and spear phishing etc

By data, I am referring to any information held on your computer systems or devices

Please could you answer the following:-

1. Does your organisation keep an incident log of cyber attacks?
2. How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years, year-by-year (ie 2014/15, 2015/16, 2016/17)?
3. Where cyber attacks were successful, what kind of data and what amount of data, if any, was lost or stolen? Was it confidential?
4. For each case, please confirm:- the type of attack (eg ransomware, denial of service etc)
5. What demand, if any, was made to resolve the attack? Did the organisation comply?
6. Whether the attack was reported to police or other responsible authority? Was the attacker traced/convicted?

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|-------|-------------|--|--|-------------|-------------|
| 23363 | FOI Request | Secondary Care Ophthalmology Provision | Request closed as not applicable to the Trust. | 23 May 2017 | 23 May 2017 |
|-------|-------------|--|--|-------------|-------------|

1. Do you currently operate an eye/ophthalmology department?
2. If yes to 1, do you provide care to patients with maculopathies, AMD or Naevi?
3. If yes to 2, how many follow-ups are associated with each of these eye diseases (please breakdown by disease)
4. If yes to 2, do you operate any community clinics, mobile services, or sub contracted community arrangements for the delivery of follow-up appointments to patients with maculopathies, AMD or Naevi?
5. If yes to point 4, of the follow-ups in point 2, what is the split of follow up activity for each of these site or sub-contracted arrangements or pathway?

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
|-------|-------------|-------------------------|---|-------------|----------------|
| 23136 | FOI Request | Waste Management (J754) | <p>1. Who is the Trust's waste manager and what are their contact details? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>2. How much is spent on clinical waste per annum? (£) £88,712.15 (2015/2016)</p> <p>3. How many tonnes of clinical waste are sent for alternative treatment (last financial year/12 months if possible)? Waste segregation systems implemented September 2016, data not available.</p> <p>4. How many tonnes of clinical sharps waste are produced of per annum? 254.27 tonnes (2015/2016)</p> <p>5. How many tonnes of offensive waste is produced per annum? Waste segregation systems implemented September 2016, data not available.</p> <p>6. How many tonnes of waste is sent for landfill/waste to energy? Landfill – 249.98 tonnes (2015 / 2016) Waste to energy - 160.82 tonnes (2015 / 2016)</p> <p>7. How many tonnes of waste is sent for recycling? 164.78 tonnes (2015 / 2016)</p> <p>8. When does the domestic waste and recycling contract expire? Current contract 3 years with a 2 year extension option available - August 2018 (3 years)</p> <p>9. Who currently provides the domestic and recycling waste services? SUEZ</p> <p>10. Who currently provides the clinical waste services? Tradebe</p> <p>11. When does the clinical waste contract expire? April 2018</p> <p>12. How much is spent on domestic waste per annum? (£) £58,558.86 to landfill</p> <p>13. How much is spent on recycling waste per annum? £30,895.86 recycled / reused</p> <p>14. How many tonnes of food waste is segregated and recycled per annum? Food wastage calculated monthly as percentage of total meals provided. The average food wastage 2016/17 was 5.42%</p> <p>15. How much is spent on food waste recycling per annum? (£) Food wastage is not recycled but disposed of via an environmentally friendly system, wastage to water food digesters.</p> <p>16. How much does the Trust spend on sharps containers per annum? (£) £44,047</p> <p>17. Who currently supplies the sharps containers to the Trust? NHS Supply Chain</p> <p>18. Does the trust use e-learning for waste management? Not at this time</p> <p>19. Does the trust have its own procurement department? Yes</p> <p>20. Who is the infection control lead and what is their email address?</p> | 02 May 2017 | 24 May 2017 |

1. Who is the Trust's waste manager and what are their contact details?
2. How much is spent on clinical waste per annum? (£)
3. How many tonnes of clinical waste are sent for alternative treatment (last financial year/12 months if possible)?
4. How many tonnes of clinical sharps waste are produced of per annum?
5. How many tonnes of offensive waste is produced per annum?
6. How many tonnes of waste is sent for landfill/waste to energy?
7. How many tonnes of waste is sent for recycling?
8. When does the domestic waste and recycling contract expire?
9. Who currently provides the domestic and recycling waste services?
10. Who currently provides the clinical waste services?
11. When does the clinical waste contract expire?
12. How much is spent on domestic waste per annum? (£)
13. How much is spent on recycling waste per annum?
14. How many tonnes of food waste is segregated and recycled per annum?
15. How much is spent on food waste recycling per annum? (£)
16. How much does the Trust spend on sharps containers per annum? (£)
17. Who currently supplies the sharps containers to the Trust?
18. Does the trust use e-learning for waste management?

19. Does the trust have its own procurement department?
20. Who is the infection control lead and what is their email address?
21. Who is the procurement lead and what is their email address?
22. Who is environmental lead and what is their email address?
23. Who is health and safety lead and what is their email address?
24. Who is the education lead and what is their email address?
25. Is the waste contract linked to a procurement framework?

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|-------|-------------|-------------------------------------|--|-------------|-------------|
| 23262 | FOI Request | Intravenous insulin infusion (J773) | <p>Q1. Do you use variable rate intravenous insulin infusion (VRIII) (formerly known as sliding scale) within your hospital Yes</p> <p>If yes continue questions if no end of request</p> <p>Q2. Is the training you offer specific to VRIII or is it included in generic IV training Included as part of generic IV training and we provide intravenous insulin training as part of the mandatory eLearning safe use of insulin programme</p> <p>Q3. Is the VRIII training conducted by the diabetes team No</p> <p>Q4. If it is specific VRIII training conducted by the diabetes team is it mandatory for all staff who wish to use VRIII. Not applicable</p> | 17 May 2017 | 24 May 2017 |
|-------|-------------|-------------------------------------|--|-------------|-------------|

Q1. Do you use variable rate intravenous insulin infusion (VRIII) (formerly known as sliding scale) within your hospital yes/no

If yes continue questions if no end of request

Q2. Is the training you offer specific to VRIII or is it included in generic IV training

Q3. Is the VRIII training conducted by the diabetes team yes/no

Q4. If it is specific VRIII training conducted by the diabetes team is it mandatory for all staff who wish to use VRIII.

| # | Tracker | Subject | FOI Response | Start date | Date Submitted | | | | | | | | | | | | | | | | | | | | |
|------------------------------|-------------|-----------------------------|--|------------|----------------|------|-----|------|-----|------|-----|------------------------------|-----|------|----|------|----|------|----|------|---|------------------------------|---|-------------|-------------|
| 23317 | FOI Request | J779 FOI request management | <p>How many FOI requests have been received by your trust on a year by year basis for the past 5 years?</p> <table> <tr><td>2013</td><td>404</td></tr> <tr><td>2014</td><td>454</td></tr> <tr><td>2015</td><td>460</td></tr> <tr><td>2016</td><td>543</td></tr> <tr><td>2017 to date (as at 19.5.17)</td><td>249</td></tr> </table> <p>How many of the FOI requests have breached the 20 working day limit stipulated by the act in the past 5 years ?</p> <table> <tr><td>2013</td><td>22</td></tr> <tr><td>2014</td><td>38</td></tr> <tr><td>2015</td><td>22</td></tr> <tr><td>2016</td><td>5</td></tr> <tr><td>2017 to date (as at 19.5.17)</td><td>7</td></tr> </table> <p>How many times were your trust were reported to the ICO because of breaches and if they issued fines/how much, etc - for past 5 years? None</p> <p>Please can you able to advise how long the average FOI request takes to complete? We do not hold this information</p> <p>Please can you advise the minimum time and cost and the maximum time and cost of an FOI request? We do not hold this information</p> <p>Please can you advise how many staff you have in your department working on FOI requests and WTE? 1 x 0.5 WTE (80% of role allocated to FOI request management) 1 x 1.0 WTE (20% of role allocated to FOI request management)</p> <p>Please can you confirm what computer systems do you your to manage your FOIs, (Citrix, Proteus, etc)? Redmine</p> <p>What is your estimated cost in terms of consultant time, admin staff, secs, managers spent on FOI requests? We do not hold this information</p> | 2013 | 404 | 2014 | 454 | 2015 | 460 | 2016 | 543 | 2017 to date (as at 19.5.17) | 249 | 2013 | 22 | 2014 | 38 | 2015 | 22 | 2016 | 5 | 2017 to date (as at 19.5.17) | 7 | 22 May 2017 | 24 May 2017 |
| 2013 | 404 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2014 | 454 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2015 | 460 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2016 | 543 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2017 to date (as at 19.5.17) | 249 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2013 | 22 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2014 | 38 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2015 | 22 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2016 | 5 | | | | | | | | | | | | | | | | | | | | | | | | |
| 2017 to date (as at 19.5.17) | 7 | | | | | | | | | | | | | | | | | | | | | | | | |

How many FOI requests have been received by your trust on a year by year basis for the past 5 years?

How many of the FOI requests have breached the 20 working day limit stipulated by the act in the past 5 years ?

How many times were your trust were reported to the ICO because of breaches and if they issued fines/how much, etc - for past 5 years?

Please can you able to advise how long the average FOI request takes to complete?

Please can you advise the minimum time and cost and the maximum time and cost of an FOI request?

Please can you advise how many staff you have in your department working on FOI requests and WTE?

Please can you confirm what computer systems do you your to manage your FOIs, (Citrix, Proteus, etc)?

What is your estimated cost in terms of consultant time, admin staff, secs, managers spent on FOI requests?

| | | | | | |
|-------|-------------|-----------------------|---------------------|-------------|-------------|
| 23138 | FOI Request | Agency Nursing (J756) | Please see attached | 03 May 2017 | 25 May 2017 |
|-------|-------------|-----------------------|---------------------|-------------|-------------|

1. Please provide list of nursing agencies currently utilised for qualified nursing staff at the trust
2. Please provide spend data for nursing and care agencies for qualified nursing staff across all areas of the trust for qualified staff dated April 2016 – April 2017
3. Please provide information of which off framework agencies supplied qualified nursing staff dated between April 2016 – April 2017 including spend data
4. Please provide agency spend for qualified nursing staff which exceeds the price caps, which are reported as 'break glass' agency usage
5. Please provide how many hours are being worked by agency qualified nursing staff that are charged outside the price caps 'break glass'
6. Please could I have a breakdown of the hourly charge rate that other agencies charge the trust for qualified nursing staff

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|-------|-------------|--------------------------|--|-------------|-------------|
| 23350 | FOI Request | Ransomware attack (J783) | <ol style="list-style-type: none"> 1. The name and job title of your current clinical chief information officer(s) (CCIO) Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. 2. The name and job title of your current clinical safety officer(s) (CSO) Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. 3. Were any computers, tablets, mobile devices at your trust affected by the recent Ransomware (WannaCry) 'attack'? No <ol style="list-style-type: none"> a. If yes, was any patient data lost (e.g. progress notes, pathology results, radiology results, medication history etc.)? Please specify what data was lost and over what time frame. 4. If you were not affected the ransomware, did you limit/prevent clinical staff access to computers/other devices as a precaution? No 5. Do you utilise a managed service for cybersecurity, or manage it internally using commercial off the shelf (COTS) solutions? Managed internally using COTS <ol style="list-style-type: none"> b. If a managed service – please can you name the provider? Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual. c. If COTS solution – please can you name all the products used? Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual. | 24 May 2017 | 25 May 2017 |
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Please may I request the following information:

1. The name and job title of your current clinical chief information officer(s) (CCIO)

2. The name and job title of your current clinical safety officer(s) (CSO)
3. Were any computers, tablets, mobile devices at your trust affected by the recent Ransomware (WannaCry) 'attack'?
 - a. If yes, was any patient data lost (e.g. progress notes, pathology results, radiology results, medication history etc.)? Please specify what data was lost and over what time frame.
4. If you were not affected the ransomware, did you limit/prevent clinical staff access to computers/other devices as a precaution?
5. Do you utilise a managed service for cybersecurity, or manage it internally using commercial off the shelf (COTS) solutions?
 - b. If a managed service – please can you name the provider?
 - c. If COTS solution – please can you name all the products used?

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| 23361 | FOI Request | Ransomware attack (J784) | <ol style="list-style-type: none"> 1 What percentage of the Trust's Microsoft Windows machines (servers, PCs, laptops) was affected, locked or otherwise knocked-offline by the WannaCry ransomware attack? 0% 2 Please provide the total number of machines affected. None 3 Of this total number, how many were Windows XP machines? Not applicable. 4 How long were the affected machines rendered unusable in terms of hours or days? Not applicable. 5 What steps did the Trust take to recover the affected machines? Not applicable. 6 Which applications or services at the Trust were directly affected as a result of the attack? None 7 How many times did your Trust pay the ransom demanded by the WannaCry malware to unlock any of the affected machines? Not applicable. 8 What data was lost from the Trust as a result of the WannaCry attack? Not applicable. 9 Since your WannaCry attack, what new security technologies has the Trust deployed to ensure the future integrity and safety of its Windows IT systems? None | 24 May 2017 | 25 May 2017 |
|-------|-------------|--------------------------|---|-------------|-------------|

- 1 What percentage of the Trust's Microsoft Windows machines (servers, PCs, laptops) was affected, locked or otherwise knocked-offline by the WannaCry ransomware attack?
- 2 Please provide the total number of machines affected.
- 3 Of this total number, how many were Windows XP machines?
- 4 How long were the affected machines rendered unusable in terms of hours or days?
- 5 What steps did the Trust take to recover the affected machines?
- 6 Which applications or services at the Trust were directly affected as a result of the attack?
- 7 How many times did your Trust pay the ransom demanded by the WannaCry malware to unlock any of the affected machines?
- 8 What data was lost from the Trust as a result of the WannaCry attack?
- 9 Since your WannaCry attack, what new security technologies has the Trust deployed to ensure the future integrity and safety of its Windows IT systems?

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| 23135 | FOI Request | delivery plan and financial template for Accountable Clinical Network for Cancer acute (J753) | Response sent from NHS England directly on behalf of The Christie and The Royal Marsden. | 02 May 2017 | 30 May 2017 |
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The information relates do the delivery plan and financial template for Accountable Clinical Network for Cancer acute care collaboration vanguard submitted to NHS England in February 2017. In a letter to all national vanguards, sent on 20 February, new care models director Samantha Jones said NHS England would be in touch with each them regarding their delivery plans and finalising financial templates. Please send me a copy of both the final delivery plan and financial template, referred to in the letter, which was submitted to NHS England in February.

The financial template should include information on predicted return on investment for the vanguard.

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| 23149 | FOI Request | Fire Safety (J758) | <p>1. What percentage of staff have you trained - face to Face to Face and e-learning separately please. All staff receive fire staffing as part of their induction , and are required to undertake fire safety training every 3 years after their start date. At the end of April 2017 90% of staff are compliant and up to date with the fire safety training..</p> <p>2.</p> <p>2. Frequency (TNA) and duration of fire training sessions for staff e.g. We undertake face to face training for all frontline staff/lab staff/estates etc. annually and office workers have alternate years of online and face-to-face. Face to face classroom training last 30 minutes.</p> <p>Frequency to all new starters and then Training Frequency Fire Evacuation Simulation 3 years Fire Safety - 3 Years 3 years Fire Response Team Training 3 years Fire Evacuation Simulation [Day Nursery] 6 months</p> <p>3. Number of code 1 and code 2 alarms per year. Last 5 financial years The Trust is applying an exemption under Section 21 of the Freedom of Information Act as information is already publically available. In order to provide advice and assistance to you, the information can be accessed via this link: http://hefs.hscic.gov.uk/ERIC.asp</p> <p>4. Number of Fire Brigade visits (emergency and familiarisation visits, separate please) In addition to inspection we have had had 3 familiarisation visits this year</p> <p>5. Number of unwanted fire signals in each of the last 5 financial years. The Trust is applying an exemption under Section 21 of the Freedom of Information Act as information is already publically available. In order to provide advice and assistance to you, the information can be accessed via this link: http://hefs.hscic.gov.uk/ERIC.asp</p> <p>6. Number of substantive employees. 2715</p> | 03 May 2017 | 30 May 2017 |
|-------|-------------|--------------------|--|-------------|-------------|

1. What percentage of staff have you trained - face to Face to Face and e-learning separately please.
2. Frequency (TNA) and duration of fire training sessions for staff e.g. We undertake face to face training for all frontline staff/lab staff/estates etc. annually and office workers have alternate years of online and face-to-face. Face to face classroom training last 30 minutes.
3. Number of code 1 and code 2 alarms per year. Last 5 financial years
4. Number of Fire Brigade visits (emergency and familiarisation visits, separate please)
5. Number of unwanted fire signals in each of the last 5 financial years.
6. Number of substantive employees.

| # | Tracker | Subject | FOI Response | Start date | Date Submitted |
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| 23170 | FOI Request | J760 Hospital TVs | <p>Please state, on wards where television use is offered, whether or not in-patients are charged for its use. No charge</p> <p>If so please outline what rate is offered to in-patients (how much they pay for its use, eg £3 per hour). Not applicable</p> <p>Please state whether or not they need to purchase a card to charge with funds, and if so, please state whether a refund is offered should the in-patient not use all their card 'credit'. Not applicable</p> <p>Please state whether or not this service is supplied to the NHS by a private provider. Provided by private providers</p> <p>Please name the private provider. Ccomm and Hospedia</p> | 04 May 2017 | 30 May 2017 |

Under the Freedom of Information Act I would like to request information about the cost to in-patients of the television and personal entertainment offered on wards at each of the hospitals for which you are responsible.

Please state, on wards where television use is offered, whether or not in-patients are charged for its use.

If so please outline what rate is offered to in-patients (how much they pay for its use, eg £3 per hour).

Please state whether or not they need to purchase a card to charge with funds, and if so, please state whether a refund is offered should the in-patient not use all their card 'credit'.

Please state whether or not this service is supplied to the NHS by a private provider.

Please name the private provider.

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| 23257 | FOI Request | Cyber Attacks and missed appointments (J772) | <p>Under an above request could I please ask how many patients had to be notified of an appointment being cancelled due to the cyber attack on NHS Systems on the 12th of May 2017? None</p> <p>Under an above request could I please ask how many computers across your trust use windows xp? Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual.</p> <p>How many computer infection attempts have been cleared/stopped by your firewall or antivirus software by day for the month of may 2017 so far? Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual.</p> <p>Under an above request could you advise how many attempted Cyber attacks have been directed at your trust in 2016 and 2017 to date? We do not hold this information</p> <p>Under an above request could I enquire what the predicted/estimated cost to your trust is/for/against cyber attacks across 2017? Additionally what has/is the current cost to date? We do not hold this information</p> | 17 May 2017 | 30 May 2017 |
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Under an above request could I please ask how many patients had to be notified of an appointment being cancelled due to the cyber attack on NHS Systems on the 12th of may 2017?

Under an above request could I please ask how many computers across your trust use windows xp ?

How many computer infection attempts have been cleared/stopped by your firewall or antivirus software by day for the month of may 2017 so far?

Under an above request could you advise how many attempted Cyber attacks have been directed at your trust in 2016 and 2017 to date ?

Under an above request could I enquire what the predicted/estimated cost to your trust is/for/against cyber attacks across 2017 ?

Additionally what has/is the current cost to date ?

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| 23345 | FOI Request | Malware (J781) | <p>I am writing to you under the Freedom of Information Act 2000 to request the following information for the period 1st January 2017 to 22nd May 2017:</p> <ol style="list-style-type: none"> 1. Details of any ransomware that has affected any of the IT systems used by the The Christie NHS Foundation Trust. In each case this should include: <ul style="list-style-type: none"> o The name of the ransomware o The systems affected by the attack and what it is normally used for o The operating system being run o When and for how long systems were affected o How the systems were affected, i.e. whether files were decrypted, systems locked, or other (please specify) o What would happen if the ransom was not paid o How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify) o The ransom requested o If the ransom was paid and the total ransom paid for the attack o The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period <p>The Trust can confirm that they have not been affected by ransomware during the period of 1 January 2017 and the 22 May 2017.</p> <ol style="list-style-type: none"> 2. Details of any other type of malware that has affected any of the IT systems used by the The Christie NHS Foundation Trust. In each case this should include: <ul style="list-style-type: none"> o The name of the malware o The systems affected by the attack and what it is normally used for o The operating system being run o How the systems were affected, i.e. whether files were decrypted, systems locked, data stolen or other (please specify) o When and for how long systems were affected o How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify) o The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period <p>We do not record this information.</p> <ol style="list-style-type: none"> 3. Any correspondence between senior members of staff about incidents logged as part of 1 and 2. Not applicable. 4. Any correspondence between the The Christie NHS Foundation Trust and government departments logged as part of 1 and 2. I do hope you find this information to be helpful. Not applicable. | 23 May 2017 | 30 May 2017 |
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- . Details of any ransomware that has affected any of the IT systems used by the The Christie NHS Foundation Trust. In each case this should include:
 - o The name of the ransomware
 - o The systems affected by the attack and what it is normally used for
 - o The operating system being run
 - o When and for how long systems were affected
 - o How the systems were affected, i.e. whether files were decrypted, systems locked, or other (please specify)

- o What would happen if the ransom was not paid
 - o How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify)
 - o The ransom requested
 - o If the ransom was paid and the total ransom paid for the attack
 - o The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period
2. Details of any other type of malware that has affected any of the IT systems used by the The Christie NHS Foundation Trust. In each case this should include:
- o The name of the malware
 - o The systems affected by the attack and what it is normally used for
 - o The operating system being run
 - o How the systems were affected, i.e. whether files were decrypted, systems locked, data stolen or other (please specify)
 - o When and for how long systems were affected
 - o How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify)
 - o The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period
3. Any correspondence between senior members of staff about incidents logged as part of 1 and 2.
4. Any correspondence between the The Christie NHS Foundation Trust and government departments logged as part of 1 and 2.

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| 23346 | FOI Request | Cyber Attack (J782) | <p>1) Please provide the total financial cost to the trust caused by/associated with the 'cyber attack' of May 2017 (please include any costs including processes changed, eg cost of couriers to send scans to other hospitals, external assistance required, additional staffing, revenue lost) We do not currently hold this information.</p> <p>2) Please provide details of the amount, and nature/rough description, of any cancelled appointments or operations. Not applicable, no appointments were cancelled.</p> | 23 May 2017 | 30 May 2017 |
|-------|-------------|---------------------|---|-------------|-------------|

- 1) Please provide the total financial cost to the trust caused by/associated with the 'cyber attack' of May 2017 (please include any costs including processes changed, eg cost of couriers to send scans to other hospitals, external assistance required, additional staffing, revenue lost)
- 2) Please provide details of the amount, and nature/rough description, of any cancelled appointments or operations.

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| 23406 | FOI Request | J786 Ransomware Attack | Please note that as our Trust was not affected by the recent ransomware attack referred to in your request, we do not have any information to provide. | 30 May 2017 | 30 May 2017 |
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1. Did your trust shut down any IT systems in response to the ransomware attack, known as WannaCry, on or after 12 May, 2017?
2. How many computers/servers/devices infected in the ransomware attack, known as WannaCry, on 12 May, 2017?
3. How many planned appointments and/or operations did the trust cancel/postpone/reschedule as a result, either direct or indirect, of the WannaCry ransomware attack?
4. Did you trust put in place any emergency ambulance divers from its emergency department as a result of the Wannacry ransomware attack?
5. How many "serious incidents" occurred at your trust as a result, direct or indirect, of the Wannacry ransomware attack?

6. Was there any other impact on clinical care, for example delays or lack of access to tests?

7. In 14 March, 2017, Microsoft released a patch for computers/servers/devices to remove the specific vulnerability. This was made available to trusts by NHS Digital on 25 April, 2017, and trusts were explicitly informed of this availability on 27 April, 2017. On May 12, 2017, had your trust applied the patch detailed above to all computers/server/devices running a version of Windows to which the patch was applicable?

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| 23415 | FOI Request | J790 Upgrade to computers following ransomware | 1. The total amount your trust has spent on upgrading computers following the WannaCry ransomware attack reported on 12th May 2017. Nil 2. The number of computers running Windows XP software still in operation across the hospitals that are within your trust. Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual. | 31 May 2017 | 30 May 2017 |
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1. The total amount your trust has spent on upgrading computers following the WannaCry ransomware attack reported on 12th May 2017.

2. The number of computers running Windows XP software still in operation across the hospitals that are within your trust.

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| 23417 | FOI Request | J792 Name and Email of ICT Manager within Patient Technologies Department/ICT Technologies Department | The title of the relevant personnel is Head of ICT Service. Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998. | 31 May 2017 | 30 May 2017 |
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I would like to obtain the full name, title and email address of the ICT manager/service manager within Patient Technologies or your ICT Technologies department.

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| 23139 | FOI Request | Next steps on the NHS five year forward view (J757) | Our Trust forms part of the Greater Manchester Sustainability and Transformation Plan, which is being led by Greater Manchester Health and Social Care Partnership. The Trust is applying an exemption under Section 21 of the Freedom of Information Act 2000 as information is already publically accessible via the following links: http://www.gmhsc.org.uk/the-five-year-plan/ http://www.gmhsc.org.uk/assets/GM-Strategic-Plan-Final.pdf http://www.christie.nhs.uk/about-us/our-future/taking-charge-together/ https://www.england.nhs.uk/ourwork/new-care-models/ http://www.gmhsc.org.uk/delivering-the-plan/ | 03 May 2017 | 31 May 2017 |
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Next steps on the NHS five year forward view" (NHS England, March 2017) "Five year forward view" (NHS England, October 2015)

I refer to the documents published by NHS England entitled "Next steps on the NHS five year forward view" dated March 2017 and the "Five year forward view" dated October 2015.

I note the references to Sustainability and Transformation Plans, "Footprint" areas, Sustainability and Transformation Partnerships, Accountable Care Systems and Accountable Care Organisations in those documents.

I write to request the following information (including copies of any documents relating to the following things), in accordance with the Freedom of Information Act 2000:

What steps, if any, your organisation has taken to implement a:

Footprint

Sustainability and Transformation Plan;

Sustainability and Transformation Partnership; Accountable Care System; Accountable Care Organisation;

What plans you have to implement any or all of the above and the proposed timescale for doing so and decision-making processes to be followed in doing so.

Any documentation or instruction that you have received from NHS England describing the action your organisation is required to take, or may take, to establish the above organisations and/or otherwise to implement the new care models described in the Next steps on the NHS five year forward view and the Five year forward view.

An explanation of the legal and organisational nature of the governance arrangements for the "footprint", as described in the Next steps on the NHS five year forward view and the Five year forward view, of which your organisation is part.

Your organisation's understanding of the consequences if it does not implement a Sustainability and Transformation Plan, a Sustainability and Transformation Partnership, an Accountable Care System, an Accountable Care Organisation and/or any of the other new care models described in the Next steps on the NHS five year forward view and the Five year forward view, and the documents on which that understanding is based.

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| 23405 | FOI Request | J785 Ransomware Attacks | <p>(1) Do you deal with computer security in-house or do you use a contractor? In-house</p> <p>(2) If you use a contractor what is the name of the company? Not applicable</p> <p>(3) How much do you pay the contractor? Not applicable</p> <p>(4) Who is your Head of IT or equivalent role who has responsibility for making systems secure? The most senior responsibility is assigned to the Chief Information Officer role.</p> <p>(5) How much is your Head of IT paid? Within Band 9 payscale under NHS Agenda for Change.</p> <p>(6) How many devices did you have running:</p> <p>a) Windows XP</p> <p>b) Windows Vista</p> <p>c) Windows 7</p> <p>d) Windows 8</p> <p>Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual.</p> <p>(7) On which date was the trust informed of the patch for MS-17-010 which protects against the Wannacry exploit? Notification was received when the patch was published by Microsoft on 14/03/2017</p> <p>(8) How many of computers running each of the operating systems above were not patched for MS-17-010 which would have protected against Wannacry? Please give a separate answer for each operating system. We were not affected by the recent ransomware attack.</p> <p>(9) When do you think you will have phased out all unsupported systems? Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual.</p> <p>(10) How many bed days does the trust estimate have been lost as a result of ransomware attacks in the past three years? None</p> | 30 May 2017 | 31 May 2017 |
|-------|-------------|-------------------------|--|-------------|-------------|

(1) Do you deal with computer security in-house or do you use a contractor?

(2) If you use a contractor what is the name of the company?

- (3) How much do you pay the contractor?
- (4) Who is your Head of IT or equivalent role who has responsibility for making systems secure?
- (5) How much is your Head of IT paid?
- (6) How many devices did you have running:
- a) Windows XP
 - b) Windows Vista
 - c) Windows 7
 - d) Windows 8
- (7) On which date was the trust informed of the patch for MS-17-010 which protects against the Wannacry exploit?
- (8) How many of computers running each of the operating systems above were not patched for MS-17-010 which would have protected against Wannacry? Please give a separate answer for each operating system.
- (9) When do you think you will have phased out all unsupported systems?
- (10) How many bed days does the trust estimate have been lost as a result of ransomware attacks in the past three years?

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| 23410 | FOI Request | J788 Washer Disinfectors | We do not have washer disinfectors at our Trust and therefore do not have any further information to provide. | 31 May 2017 | 31 May 2017 |
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How many washer-disinfectors are installed in your premises?

In which departments are these washer-infectors installed?

Do these washer-disinfectors disinfect thermally or by chemical use or both?

Do these washer-disinfectors produce records for inspection purposes?

Are these washer-disinfectors maintained and serviced by your own staff or by outside sub-contractors?

Have you any plans to purchase/install any new washer-disinfectors within the next 12 months, and if so can you specify how many and an approximate date of purchase?

What purchasing mechanism is preferred for washer disinfectors? i.e.: outright purchase or rental/lease arrangement?

If you were to purchase a new washer-disinfecter would it be from NHS Supply Chain or direct from the supplier?

Can you provide the names and contact details of the following personnel?

Estates Manager or Director.

Facilities Manager

Laboratory Manager

