

## FOI Requests - Issues

| #  | Tracker     | Subject               | FOI Response   | Start date  | Date Submitted |
|--|-------------|-----------------------|--|-------------|----------------|
| 27219  | FOI Request | Messaging apps (K169) | <p>1. Does your Trust have a plan or strategy in place to limit and discourage the use of consumer messaging apps (e.g. WhatsApp) within the Trust? No plan or strategy at present, we do not use messaging apps</p> <p>2. What instant messaging apps does the Trust currently provide to staff? None</p> <p>3. The name and email address of the person responsible within the Trust who is responsible for evaluating &amp; purchasing instant messaging apps for staff to communicate. Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 03 Apr 2018 | 03 Apr 2018    |
| <p>1. Does your Trust have a plan or strategy in place to limit and discourage the use of consumer messaging apps (e.g. WhatsApp) within the Trust?</p> <p>2. What instant messaging apps does the Trust currently provide to staff?</p> <p>3. The name and email address of the person responsible within the Trust who is responsible for evaluating &amp; purchasing instant messaging apps for staff to communicate.</p> |             |                       |  |             |                |

| #     | Tracker     | Subject           | FOI Response   | Start date  | Date Submitted |
|-------|-------------|-------------------|--|-------------|----------------|
| 26968 | FOI Request | EPR System (K138) | <p>1. Who is, or will be, your EPR systems provider? Developed in house</p> <p>2. What are the names and titles of the 2 main contacts within the Trust responsible for your EPR system? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>3. What are the names and titles of the 2 main points of contact for EPR budgets and cost saving initiatives? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>4. Who is responsible for Quality Assurance and Testing for the Trust's IT &amp; Applications? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>5. What is your forecasted spend on EPR testing annually starting from 2017 onwards? Not yet defined, working on business case at the moment</p> <p>6. How many scripts are you manually executing for your EPR regression testing? 18</p> <p>7. How long does it take to run a master regression test for EPR? i.e to execute all your regression scripts? Typically around 70-90 hours</p> <p>8. How many in-house testers do you have? Permanent staff and contractors today? 2 permanent staff</p> <p>9. What modules do you have in your EPR currently? Clinical noting (eforms), document management, results, radiology ordercomms</p> <p>10. What modules are you planning on implementing or upgrading in the next 18 months? Ordercomms, Full Pathology, Referral Triage updates, Document Workflow, Observations and Early Warning Systems, Wardboards</p> <p>11. Is your EPR hosted by a third party or managed directly by the Trust. Managed directly by the Trust</p> <p>12. What is your total annual EPR budget? Not yet defined, working on business case at the moment</p> <p>13. What % of your EPR budget is allocated for testing? Not yet defined, working on business case at the moment</p> <p>14. In man-days, what is your total projected effort for systems testing in 2018? All systems. Not yet defined, working on business case at the moment</p> <p>15. How many changes do you implement each month for your EPR? These vary in size from major features to minor, on average 1 major feature every second month and 10 minor features</p> <p>16. How much of your regression testing is covered by automation? Approximately 1 percent of our testing is automated at present but we are looking to increase this as part of the business case</p> <p>17. Who is your CCIO? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>18. Who is your CIO? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>19. What is required to become an IT Services supplier to your Trust? Trust requirements are fulfilled in accordance with our Standing Financial Instructions which specify (depending on the value):</p> <ol style="list-style-type: none"> <li>1) obtain verbal or written quotations;</li> <li>2) undertake formal competitive tender exercise;</li> <li>3) undertake European competitive tender exercise</li> <li>4) utilise existing framework agreements</li> </ol> | 12 Mar 2018 | 05 Apr 2018    |

1. Who is, or will be, your EPR systems provider?
2. What are the names and titles of the 2 main contacts within the Trust responsible for your EPR system?
3. What are the names and titles of the 2 main points of contact for EPR budgets and cost saving initiatives?
4. Who is responsible for Quality Assurance and Testing for the Trust's IT & Applications?
5. What is your forecasted spend on EPR testing annually starting from 2017 onwards?
6. How many scripts are you manually executing for your EPR regression testing?

7. How long does it take to run a master regression test for EPR? i.e to execute all your regression scripts?
8. How many in-house testers do you have? Permanent staff and contractors today?
9. What modules do you have in your EPR currently?
10. What modules are you planning on implementing or upgrading in the next 18 months?
11. Is your EPR hosted by a third party or managed directly by the Trust.
12. What is your total annual EPR budget?
13. What % of your EPR budget is allocated for testing?
14. In man-days, what is your total projected effort for systems testing in 2018? All systems.
15. How many changes do you implement each month for your EPR?
16. How much of your regression testing is covered by automation?
17. Who is your CCIO?
18. Who is your CIO?
19. What is required to become an IT Services supplier to your Trust?

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| 27190 | FOI Request | Operational pressures (K159) | Please provide the number of times and duration for each occasion that the trust has declared an Operational Pressures Escalation Level 4 during 2016/17 and 2017/18 to date. None Please provide a date/time for each entry. Not applicable | 27 Mar 2018 | 05 Apr 2018 |
|-------|-------------|------------------------------|--|-------------|-------------|

Please provide the number of times and duration for each occasion that the trust has declared an Operational Pressures Escalation Level 4 during 2016/17 and 2017/18 to date. Please provide a date/time for each entry.

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| 27209 | FOI Request | Urinary pads (K166) | <ol style="list-style-type: none"> <li>1. How many times a day (24 hours) do you change a patient with a urinary incontinence pad/bed pad? This would be detailed within individual patient care plans.</li> <li>2. What is the average length of time per patient to change a soiled urinary incontinence pad/bed pad? We do not hold this information</li> <li>3. Of those patients who have a urinary incontinence pad, what proportion do you estimate will develop incontinence associated dermatitis over time? We do not hold this information</li> <li>4. How many patients today have incontinence associated dermatitis in your Trust? We do not hold this information</li> <li>5. How many times a day (24 hours) do you assist a patient with incontinence associated dermatitis? We do not hold this information</li> <li>6. What is the average length of time per patient to assist with incontinence associated dermatitis? We do not hold this information</li> <li>7. How many incidences of incontinence related dermatitis or skin breakdown associated with pad use were there in your institution in the last 12 months? How many patients, what percentage of all patients in a body worn/non-body worn pad is this? We do not hold this information</li> <li>8. What 3 main actions has the trust deployed or is planning to deploy to reduce incontinence related dermatitis? We do not hold this information</li> <li>9. What is the impact on increased length of stay for an average patient in your trust with incontinence related dermatitis? We do not hold this information</li> <li>10. What is the increased per patient cost of a incontinence related dermatitis treatment ( eg. Cauti, extended hospital stay, nursing time, drug treatment, bed blocking etc.) We do not hold this information</li> </ol> | 29 Mar 2018 | 05 Apr 2018 |
|-------|-------------|---------------------|--|-------------|-------------|

1. How many times a day (24 hours) do you change a patient with a urinary incontinence pad/bed pad?
2. What is the average length of time per patient to change a soiled urinary incontinence pad/bed pad?
3. Of those patients who have a urinary incontinence pad, what proportion do you estimate will develop incontinence associated dermatitis over time?
4. How many patients today have incontinence associated dermatitis in your Trust?
5. How many times a day (24 hours) do you assist a patient with incontinence associated dermatitis?
6. What is the average length of time per patient to assist with incontinence associated dermatitis?
7. How many incidences of incontinence related dermatitis or skin breakdown associated with pad use were there in your institution in the last 12 months? How many patients, what percentage of all patients in a body worn/non-body worn pad is this?
8. What 3 main actions has the trust deployed or is planning to deploy to reduce incontinence related dermatitis?

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| 9. What is the impact on increased length of stay for an average patient in your trust with incontinence related dermatitis?  |             |                    |   |             |             |
| 10. What is the increased per patient cost of a incontinence related dermatitis treatment ( eg. Cauti, extended hospital stay, nursing time, drug treatment, bed blocking etc.) |             |                    |   |             |             |
| 27210   | FOI Request | Sheath pads (K167) | <p>1. How many sheaths does your Trust use on average per patient per day? We do not hold this information</p> <p>2. What is the average length of stay for patients using a urinary sheath? We do not hold this information</p> <p>3. Of the total number of male patients with urinary incontinence, what percentage would use:</p> <p>a) Urinary incontinence pads We do not hold this information</p> <p>b) Urinary sheaths We do not hold this information</p> | 03 Apr 2018 | 05 Apr 2018 |

1. How many sheaths does your Trust use on average per patient per day?
2. What is the average length of stay for patients using a urinary sheath?
3. Of the total number of male patients with urinary incontinence, what percentage would use:
- a) Urinary incontinence pads
- b) Urinary sheaths

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| 27113 | FOI Request | Medical records (K150) | <p>1.) Where do you store your physical paper medical records? Please indicate all types relevant from below. In house library and offsite storage</p> <p>2.) Have you already started to digitise your medical records? Yes</p> <p>If yes, then which records have you digitised?</p> <ul style="list-style-type: none"> <li>· Legacy records: No</li> </ul> <p>If Yes: Is this being done in-house or is this outsourced (if outsourced, what is the name of the provider, and what is the length of this contract?)</p> <ul style="list-style-type: none"> <li>· Day Forward Records: Yes</li> </ul> <p>If yes: Is this being done in-house or is this outsourced? In-house (if outsourced, what is the name of the provider, and what is the length of this contract?)</p> <p>3.) If you have already started to scan your records how do you host your images?</p> <ul style="list-style-type: none"> <li>· EDMS (Electronic Document Management System): Yes</li> </ul> <p>If yes: Which EDMS do you use and what is the length of the contract/licence for this service? Ideagen's Dart KW/QScan for scanning the image and assigning metadata, annual renewal next due on 31/12/2018</p> <ul style="list-style-type: none"> <li>· Shared drives: No</li> </ul> <p>If yes: Are the shared drives managed internally by the Trust or externally by an outside provider? (What is the name of the outside provider, and what is the length of this contract?)</p> <ul style="list-style-type: none"> <li>· Online portal: Yes</li> </ul> <p>If yes: What online portal does the Trust currently use and what is the length of the contract/licence for this service? Images scanned using QScan system are then stored in our in-house developed EPR system, therefore no contract in place for this as developed in house</p> <p>4.) If you have not started to scan your medical records when do you expect to start this project? Within 12 months</p> <p>5.) If you do plan to start scanning your medical records how will you manage the procurement? No decision reached as yet</p> <p>6.) Who is the person responsible at your organisation for medical record digitisation projects? The project is currently awaiting approval so responsibility has not yet been assigned</p> | 23 Mar 2018 | 10 Apr 2018 |
|-------|-------------|------------------------|--|-------------|-------------|

With reference to Jeremy Hunt's directive for a paperless NHS by 2020, I would like to establish where The Christie NHS Foundation Trust are within that process and would be grateful if you could respond to the following questions:

- 1.) Where do you store your physical paper medical records? Please indicate all types relevant from below.

In house library

Offsite storage

We do not have any paper records

2.) Have you already started to digitise your medical records? YES/NO

If yes, then which records have you digitised?

- Legacy records: Yes/No

If Yes: Is this being done in-house or is this outsourced (if outsourced, what is the name of the provider, and what is the length of this contract?)

- Day Forward Records: Yes/No

If yes: Is this being done in-house or is this outsourced? (if outsourced, what is the name of the provider, and what is the length of this contract?)

3.) If you have already started to scan your records how do you host your images?

- EDMS (Electronic Document Management System): Yes/No

If yes: Which EDMS do you use and what is the length of the contract/licence for this service?

- Shared drives: Yes/No

If yes: Are the shared drives managed internally by the Trust or externally by an outside provider? (What is the name of the outside provider, and what is the length of this contract?)

- Online portal: Yes/No

If yes: What online portal does the Trust currently use and what is the length of the contract/licence for this service?

- Other not mentioned above: please provide details of the service used.

4.) If you have not started to scan your medical records when do you expect to start this project?

No Plans, Within 6 months, Within 12 months, Within 18 months, Within 24 months

5.) If you do plan to start scanning your medical records how will you manage the procurement?

- OJEU: Yes/No
- Framework: Yes/No -

If yes: Which framework will you use?

LPP, ESPO, SBS, H.T.E (Health Trust Europe), NOE CPC

- Procurement stage already complete: Yes/No

6.) Who is the person responsible at your organisation for medical record digitisation projects?

If unable to provide individuals name, please provide full job title and name of the department in which the individual is based.

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| 27189 | FOI Request | Security staff (K158) | <p>1. The total amount spent by your trust on private security during: Not applicable, security is managed in-house</p> <p>a) 2014/15<br/>b) 2015/16<br/>c) 2016/17<br/>d) 2017/18</p> <p>2. The total number of physical assaults on NHS staff during:</p> <p>a) 2014/15 <input type="checkbox"/> 7<br/>b) 2015/16 <input type="checkbox"/> 7<br/>c) 2016/17 <input type="checkbox"/> 8<br/>d) 2017/18 <input type="checkbox"/> 4</p> <p>3 a) Does your trust currently pay for private security? No, managed in-house</p> | 27 Mar 2018 | 10 Apr 2018 |
|-------|-------------|-----------------------|---|-------------|-------------|

1. The total amount spent by your trust on private security during:

- a) 2014/15
- b) 2015/16
- c) 2016/17

d) 2017/18

2. The total number of physical assaults on NHS staff during:

- a) 2014/15
- b) 2015/16
- c) 2016/17
- d) 2017/18

Please note I am interested in physical assaults only here if possible.

If you are unable to isolate physical assaults from all assaults, please give figures for all assaults but make it clear that you have done so.

3 a) Does your trust currently pay for private security?

b) If yes, please name the site(s) they cover

If this email address covers multiple hospital trusts, please provide a separate response for each one.

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| 26205 | FOI Request | Phone contracts (K065) | Request closed as requester has not responded to clarification request. | 12 Jan 2018 | 11 Apr 2018 |
|-------|-------------|------------------------|---|-------------|-------------|

If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three
2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.
3. Number of Connections- Number of connections for each network provider.
4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.
7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.
8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

| #  | Tracker     | Subject  | FOI Response   | Start date  | Date Submitted |
|--|-------------|--|--|-------------|----------------|
| 27072  | FOI Request | Staff feedback data collected and submitted by your Freedom To Speak Up Guardian(s) (K148) | <p>1. May I clarify if standard questions were asked in the emails requesting feedback from staff who had raised concerns through your Speak Up Guardian?<br/>Yes</p> <p>If so, what were the questions? "Given your experience, would you speak up again?". The answer choice is yes/ no/ maybe or don't know. There is the opportunity to comment.</p> <p>2. May I confirm that the data below on the number of cases raised by your Speak Up Guardian, which is published by the National Guardian, is correct?</p> <p>Quarter 1 of 2017/18: 5 cases raised - 3<br/> Quarter 2 of 2017/18: 3 cases raised – 5<br/> Quarter 3 of 2017/18: 4 cases raised – 4</p> | 22 Mar 2018 | 11 Apr 2018    |
| <p>1. May I clarify if standard questions were asked in the emails requesting feedback from staff who had raised concerns through your Speak Up Guardian?</p> <p>If so, what were the questions?</p> <p>2. May I confirm that the data below on the number of cases raised by your Speak Up Guardian, which is published by the National Guardian, is correct?</p> <p>Quarter 1 of 2017/18: 5 cases raised<br/> Quarter 2 of 2017/18: 3 cases raised<br/> Quarter 3 of 2017/18: 4 cases raised</p> |             |  |  |             |                |

| #     | Tracker     | Subject                  | FOI Response  | Start date  | Date Submitted |
|-------|-------------|--------------------------|---|-------------|----------------|
| 27173 | FOI Request | Patient Treatment (K154) | <p>I have a Freedom of Information request, within your Trust in the last 3 months – latest that you have available;</p> <p>Question 1 - In the past three months, how many metastatic hepatocellular carcinoma patients were treated with:<br/> Sorafenib (Nexavar) 2<br/> Other active systemic anti-cancer therapy 1<br/> Other including palliative care 8</p> <p>Question 2 - In the past three months, how many metastatic renal cell carcinoma patients were treated with:<br/> Sunitinib (Sutent) 47<br/> Pazopanib (Votrient) 20<br/> Everolimus (Afinitor) 0<br/> Temsirrolimus (Torisel) 0<br/> Cabozantinib (Cometriq) 15<br/> Nivolumab (Opdivo) 16<br/> Axinitib (Inlyta) 12<br/> Nivolumab + Ipilimumab (Opdivo + Yervoy) 0<br/> Levatinib (Lenvima) + Everolimus (Afinitor) 0<br/> Tivozanib (Fotivda) 0<br/> Other active systemic anti-cancer therapy 28<br/> Other including palliative care 32</p> <p>Question 3 - In the past 3 months, how many metastatic melanoma patients were treated with:<br/> Pembrolizumab (Keytruda) 12<br/> Nivolumab (Opdivo) 6<br/> Ipilimumab (Yervoy) 1<br/> Nivolumab + Ipilimumab (Opdivo + Yervoy) 10<br/> Dabrafenib + Trametinib (Tafinlar + Mekinist) 14<br/> Dabrafenib (Tafinlar) 5<br/> Vemurafenib (Zelboraf) 0<br/> Vemurafenib + cobimetinib (Zelboraf _ Cotellic) 0<br/> Other active systemic anti-cancer therapy 1<br/> Other including palliative care 0</p> <p>Please note we only record metastasis / palliative care at initial presentation and do not record changes due to disease progression.</p> | 26 Mar 2018 | 12 Apr 2018    |

Question 1 - In the past three months, how many metastatic hepatocellular carcinoma patients were treated with:  
Sorafenib (Nexavar)  
Other active systemic anti-cancer therapy  
Other including palliative care

Question 2 - In the past three months, how many metastatic renal cell carcinoma patients were treated with:  
Sunitinib (Sutent)  
Pazopanib (Votrient)



Everolimus (Afinitor)  
Temsirolimus (Torisel)  
Cabozantinib (Cometriq)  
Nivolumab (Opdivo)  
Axinitib (Inlyta)  
Nivolumab + Ipilimumab (Opdivo + Yervoy)  
Levatinib (Lenvima) + Everolimus (Afinitor)  
Tivozanib (Fotivda)  
Other active systemic anti-cancer therapy  
Other including palliative care

Question 3 - In the past 3 months, how many metastatic melanoma patients were treated with:

Pembrolizumab (Keytruda)  
Nivolumab (Opdivo)  
Ipilimumab (Yervoy)  
Nivolumab + Ipilimumab (Opdivo + Yervoy)  
Dabrafenib + Trametinib (Tafinlar + Mekinist)  
Dabrafenib (Tafinlar)  
Vemurafenib (Zelboraf)  
Vemurafenib + cobimetinib (Zelboraf \_ Cotellic)  
Other active systemic anti-cancer therapy  
Other including palliative care

| #     | Tracker     | Subject                         | FOI Response   | Start date  | Date Submitted |
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| 27188 | FOI Request | Guardian of Safe working (K157) | <p>* Please confirm whether you have a permanent guardian of safe working hours in place at the trust. Yes Please confirm their length of service in the guardian role. 1 year and 8 months</p> <p>* Please detail the total number of exception reports submitted during 2016/17 and 2017/18.<br/>Apr 2016 – Mar 2017 – 0<br/>Apr 2017 – Mar 2018 – 13</p> <p>* Please detail the number of exception reports submitted during the time frame which focus on staff shortages/rota gaps. 7</p> <p>* Please provide anonymised text for all of the reports fulfilling the above criteria.<br/># Details of the Exception as Submitted by the Doctor in Training<br/>1 Exception episodes<br/>Difference in the support available during service commitments - Immediate safety concern</p> <p>Variance from the work schedule<br/>On call with no ANP to cover wards, this meant 2 junior doctors covering inpatient wards and ANP on OAU 9-5 only. No adequate breaks during time on call. unsafe staffing levels, extremely stressful and compromise of patient safety</p> <p>Steps taken to resolve matters<br/>discussed with duty manager to escalate for improved staffing levels. They had an email stating there was no planned ANP to come in, however on junior doctor rota ANP was named for Saturday and Sunday - this is an ERROR and should have been rectified before hand.</p> <p>2 Exception episodes<br/>Difference in the hours of work</p> <p>Variance from the work schedule<br/>understaffed and poorly patients on ward</p> <p>Steps taken to resolve matters<br/>nothing<br/>3 Exception episodes<br/>Difference in the hours of work</p> <p>Overtime<br/>Start: 09:00 Finish: 18:00<br/>Normal time hours: 09:00 Night premium hours: 00:00</p> <p>Variance from the work schedule<br/>1 hour extra time due to high volume of work on the wards and insufficient number of junior doctors</p> <p>Steps taken to resolve matters<br/>exception report completed<br/>4 Exception episodes<br/>Difference in educational opportunities or available support</p> <p>Variance from the work schedule<br/>Posted on clinic week, however, I was asked to assist with normal ward duties due to staff shortages on the ward. As a result, I did not get to attend the clinic and missed out on educational opportunity</p> | 27 Mar 2018 | 12 Apr 2018    |
|       |             |                                 | 01 May 2018  |             | 10/44          |

- Please confirm whether you have a permanent guardian of safe working hours in place at the trust. Please confirm their length of service in the guardian role.
- Please detail the total number of exception reports submitted during 2016/17 and 2017/18.
- Please detail the number of exception reports submitted during the time frame which focus on staff shortages/rota gaps.
- Please provide anonymised text for all of the reports fulfilling the above criteria.
- Please provide the total number of clinical vacancies currently at the trust, separated however trust figures are usually detailed.

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| 27192 | FOI Request | Up front NHS charges (K160) | <p>1) Between 23rd October 2017 and 23rd March 2018, how many individuals who accessed NHS services in your Trust were incorrectly charged for NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment? Broken down by: Nil</p> <p>a) Month<br/>b) The nationality of the individual<br/>c) The medical treatment they received<br/>c) The amount of money they were charged</p> <p>2) Between 23rd October 2017 and 23rd March 2018, how many individuals attempting to access NHS services in your Trust were incorrectly denied NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment? Broken down by: Nil</p> <p>a) Month<br/>b) The nationality of the individual<br/>c) The medical treatment they received<br/>c) The amount of money they were charged</p> | 28 Mar 2018 | 12 Apr 2018 |
|-------|-------------|-----------------------------|--|-------------|-------------|

- 1) Between 23rd October 2017 and 23rd March 2018, how many individuals who accessed NHS services in your Trust were incorrectly charged for NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment? Broken down by:
- a) Month  
b) The nationality of the individual  
c) The medical treatment they received  
c) The amount of money they were charged
- 2) Between 23rd October 2017 and 23rd March 2018, how many individuals attempting to access NHS services in your Trust were incorrectly denied NHS treatment having been incorrectly deemed not "ordinarily resident" in the UK and therefore not eligible for free NHS treatment? Broken down by:
- a) Month  
b) The nationality of the individual  
c) The medical treatment they received  
c) The amount of money they were charged

| #     | Tracker     | Subject                                    | FOI Response   | Start date  | Date Submitted |
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| 27015 | FOI Request | Costs of taxis and courier services (K144) | <p>This request concerns taxi and courier services used by your NHS authority</p> <p>1) Please state the amount your authority spent on taxis and courier services in each of the following financial years: Please see attached.</p> <p>This should include both taxis and private hire vehicles.</p> <p>i) 2012/13<br/> ii) 2013/14<br/> iii) 2014/15<br/> iv) 2015/16<br/> v) 2016/17<br/> vi) 2017/18 to 15.01.18</p> <p>2) Please provide a breakdown of the amount spent on taxis and courier services by department (for example, pathology, accident and emergency, etc.) Please see attached.</p> <p>Please provide information for each of the following financial years:</p> <p>i) 2012/13<br/> ii) 2013/14<br/> iii) 2014/15<br/> iv) 2015/16<br/> v) 2016/17<br/> vi) 2017/18 to 15.01.18</p> <p>3) Please provide a breakdown of the amount spent on taxis and courier services by reason for spend (for example, staff transport, transport of test results or samples etc.) Please see attached.</p> <p>Please provide information for each of the following financial years:</p> <p>i) 2012/13<br/> ii) 2013/14<br/> iii) 2014/15<br/> iv) 2015/16<br/> v) 2016/17<br/> vi) 2017/18 to 15.01.18</p> | 15 Mar 2018 | 13 Apr 2018    |

This request concerns taxi and courier services used by your NHS authority

1) Please state the amount your authority spent on taxis and courier services in each of the following financial years:

This should include both taxis and private hire vehicles.

- i) 2012/13
- ii) 2013/14
- iii) 2014/15
- iv) 2015/16
- v) 2016/17
- vi) 2017/18 to 15.01.18

2) Please provide a breakdown of the amount spent on taxis and courier services by department (for example, pathology, accident and emergency, etc.)

Please provide information for each of the following financial years:

- i) 2012/13
- ii) 2013/14
- iii) 2014/15
- iv) 2015/16
- v) 2016/17
- vi) 2017/18 to 15.01.18

3) Please provide a breakdown of the amount spent on taxis and courier services by reason for spend (for example, staff transport, transport of test results or samples etc.)

Please provide information for each of the following financial years:

- i) 2012/13
- ii) 2013/14
- iii) 2014/15
- iv) 2015/16
- v) 2016/17
- vi) 2017/18 to 15.01.18

|       |             |                              |  |             |             |
|-------|-------------|------------------------------|--|-------------|-------------|
| 27273 | FOI Request | Venesection Protocols (K185) | <p>1. a copy of your clinical protocol(s) for therapeutic venesection Please see attached.</p> <p>2. the date at which your venesection protocol was most recently reviewed &amp; updated Please see attached.</p> | 12 Apr 2018 | 13 Apr 2018 |
|-------|-------------|------------------------------|--|-------------|-------------|

- 1. a copy of your clinical protocol(s) for therapeutic venesection
- 2. the date at which your venesection protocol was most recently reviewed & updated

| #     | Tracker     | Subject        | FOI Response   | Start date  | Date Submitted |
|-------|-------------|----------------|--|-------------|----------------|
| 27060 | FOI Request | Parking (K147) | <p>The Trust is aiming for an ambitious modal shift target of 60% of staff using sustainable travel by 2030. Therefore promotion of parking in the driveway of local residents is not within the ethos of the Trust green travel plan as it supports car use.</p> <p>If staff wish to park in residents drives they would need to arrange this themselves rather than through the Trust.</p> | 19 Mar 2018 | 17 Apr 2018    |

I wondered if there was any arrangements for local residents to rent out parking spaces to staff to use?

|       |             |                         |   |             |             |
|-------|-------------|-------------------------|---|-------------|-------------|
| 27186 | FOI Request | Courier services (K155) | <p>The total value of the courier service contracts that were outsourced? £105,612.00 annual spend, any other costs are being withheld under section 43 of the Act, as these are deemed as commercially sensitive.</p> <p>2. The name of your primary and any secondary Courier supplier</p> <ul style="list-style-type: none"> <li>SRCL Limited – trading as ERS Medical • Manchester Medical Couriers Ltd</li> </ul> <p>The value of your primary supplier contract, its expiry date and the services they provide (e.g. same day/next-day/overnight)</p> <p>The Trust has the following contracts for mail courier services:</p> <ul style="list-style-type: none"> <li>Collection &amp; Delivery Services, expiry 30/09/2019 (option to extend for a further 12 months), to collect and deliver mail from the hospital to various sites in the North West area. Daily Monday to Friday</li> </ul> <p>The value of your secondary supplier's contract, its expiry date and the and services they provide (e.g. same day/next-day/overnight)</p> <ul style="list-style-type: none"> <li>Collection of Chemotherapy drugs daily from compounding unit and delivery to numerous peripheral clinics in the north west. Other goods for transport may include Notes bags, Refrigerated drugs, Room temp drugs, transportation boxes, large stock crates (all daily deliveries). Manchester Medical Couriers Ltd. Expiry date 31.03.20</li> </ul> <p>3. The total cost of the courier services that were managed in-house? Nil</p> <p>The number of staff employed in managing those contracts Nil</p> <p>The number of vehicles owned or leased to meet the in-house courier requirement Nil</p> <p>4. The name and email of the person responsible for the procurement/management of these services? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 27 Mar 2018 | 17 Apr 2018 |
|-------|-------------|-------------------------|---|-------------|-------------|

Please send me details for the period 2017-18 on the following:

The total value of the courier service contracts that were outsourced?

2. The name of your primary and any secondary Courier supplier

The value of your primary supplier contract, its expiry date and the services they provide (e.g. same day/next-day/overnight)

The value of your secondary supplier's contract, its expiry date and the and services they provide (e.g. same day/next-day/overnight)

3. The total cost of the courier services that were managed in-house?

The number of staff employed in managing those contracts

The number of vehicles owned or leased to meet the in-house courier requirement

4. The name and email of the person responsible for the procurement/management of these services?

|       |             |                             |  |             |             |
|-------|-------------|-----------------------------|--|-------------|-------------|
| 27187 | FOI Request | Financial accounting (K156) | 1.) What financial accounting software do you use? Integra<br>2.) Who supplies this software (name of vendor or supplier)? Capita<br>3.) What was the original date of purchase or contact start date for this product (please provide the exact date if possible)? 01/09/2016<br>4.) When is the contact renewal or expiry date for this product? 31/08/2019 with 2 optional 12 month extension<br>5.) If relevant, what is the cost of annual support and maintenance (last financial year April 2016- March 2017)? £42,648 pa (ex vat)<br>6.) What is the name of your budgeting and forecasting system? It's a sub module within Integra<br>7.) Does your budgeting and forecasting system add on to your FMS (financial management system) or is it a standalone system? It's a sub module within Integra<br>8.) When was your budgeting and forecasting system purchased (please provide the exact date if possible)? It's a sub module within Integra, same as contract end date.<br>9.) What is the cost of annual support and maintenance for your budgeting and forecasting system? As part of the overall maintenance contract.<br>10.) Do you currently use an online procurement or EMarketplace system, if so which system do you use? Delta | 27 Mar 2018 | 18 Apr 2018 |
|-------|-------------|-----------------------------|--|-------------|-------------|

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of accounting and budgeting software that may be in use by your organisation. I have also included questions concerning information linked to any EPR systems (electronic patient record) your organisation may be using.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

- 1.) What financial accounting software do you use?
- 2.) Who supplies this software (name of vendor or supplier)?
- 3.) What was the original date of purchase or contact start date for this product (please provide the exact date if possible)?
- 4.) When is the contact renewal or expiry date for this product?
- 5.) If relevant, what is the cost of annual support and maintenance (last financial year April 2016- March 2017)?
- 6.) What is the name of your budgeting and forecasting system?
- 7.) Does your budgeting and forecasting system add on to your FMS (financial management system) or is it a standalone system?
- 8.) When was your budgeting and forecasting system purchased (please provide the exact date if possible)?
- 9.) What is the cost of annual support and maintenance for your budgeting and forecasting system?
- 10.) Do you currently use an online procurement or EMarketplace system, if so which system do you use?

| #   | Tracker     | Subject                    | FOI Response  | Start date  | Date Submitted |
|---|-------------|----------------------------|---|-------------|----------------|
| 27256   | FOI Request | Overseas visitors (K174)   | <p>1. Please tell me whether the trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK. Yes</p> <p>2. If yes, please answer the following questions:<br/> A) Which patients undergo such checks? ( – eg all those attending first appointment for a new care pathway) Patients identified as being from another country.<br/> B) Please state what forms of documentation they have to provide? (eg passports, proof of address) The patient would have to provide either a valid EHIC (European Health Insurance Card) or proof that they are/will be a resident of the UK.<br/> C) What happens if they cannot provide proof of being ordinarily resident? They would be referred to our private patient facility (The Christie Private Care) to self-pay.</p> <p>3. Please also state how many Overseas Visitor Managers (OVMs) or Overseas Visitor Officers (OVOs) are employed by the trust (Please state as Full Time Equivalent) One</p> <p>4. Please state the highest bill which is still outstanding owed by an overseas visitor for a) 2017/18 to date and b)2016/17. Nil. (Self-paying patients are treated and invoiced by the Christie Private Care which is a separate legal entity)</p> <p>5. In relation to question 4, please broadly state the nature of the treatment (eg ophthalmology, kidney dialysis, obstetrics) and the nationality of the patient, if known. Not applicable.</p> | 09 Apr 2018 | 18 Apr 2018    |
| <p>1. Please tell me whether the trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK.</p> <p>2. If yes, please answer the following questions:<br/> A) Which patients undergo such checks? ( – eg all those attending first appointment for a new care pathway)<br/> B) Please state what forms of documentation they have to provide? (eg passports, proof of address)<br/> C) What happens if they cannot provide proof of being ordinarily resident?</p> <p>3. Please also state how many Overseas Visitor Managers (OVMs) or Overseas Visitor Officers (OVOs) are employed by the trust (Please state as Full Time Equivalent)</p> <p>4. Please state the highest bill which is still outstanding owed by an overseas visitor for a) 2017/18 to date and b)2016/17.</p> <p>5. In relation to question 4, please broadly state the nature of the treatment (eg ophthalmology, kidney dialysis, obstetrics) and the nationality of the patient, if known.</p> |             |                            |   |             |                |
| 26905   | FOI Request | Legal Services Cost (K134) | <p>The legal document you have requested (grounds of resistance) is subject to the absolute exemption under Section 32 of the Freedom of Information Act 2000 for court records. The ICO states that this exemption was drafted to allow the courts to maintain judicial control over access to information about court proceedings, giving courts control to decide what information should be disclosed outside of the proceedings. The Trust is therefore not required to disclose this information and it would be inappropriate for it to do so in view of the section 32 exemption and ICO guidance. Further guidance on the exemption is provided here: <a href="https://ico.org.uk/media/for-organisations/documents/2014222/section-32-court-inquiry-arbitration-records.pdf">https://ico.org.uk/media/for-organisations/documents/2014222/section-32-court-inquiry-arbitration-records.pdf</a>. We recommend that you continue to pursue your enquiries with HMCTS to request this information.</p>   | 03 Apr 2018 | 18 Apr 2018    |
| <p>1. Please advise of the total cost to the trust of legal services related to Tracy Amanda Boylin's High Court claim against the trust.</p>   |             |                            |   |             |                |



2. Please advise if the trust was able to recover any of the costs of defending this High Court action, and if so, how much was recovered.
3. Please also advise of the total cost of legal services expended in recovering the trust's costs in the defending the High Court action.
4. Please advise of the total cost to the trust of legal services related to Tracy Amanda Boylin's Employment Tribunal (ET) claim against the trust.
5. Please disclose a copy of the trust's grounds of resistance to the ET claim.
6. ET Please also advise if the trust was able to recover any of the costs of defending this claim, and if so, how much was recovered.

|       |             |                                    |               |             |             |
|-------|-------------|------------------------------------|---------------|-------------|-------------|
| 27193 | FOI Request | Senior Management positions (K161) | See attached. | 28 Mar 2018 | 19 Apr 2018 |
|-------|-------------|------------------------------------|---------------|-------------|-------------|

A list of the number of staff at senior bands working within each function at the trust, 8b +, I have listed all the popular functions, on the attached spreadsheet if you have any other functions please add these in.

Please provide the headcount for the trust and each sub-function.

Please send me the data requested in the form of an Excel spreadsheet or as a csv file. A response template is attached.

If you are able to supply some of this information more quickly than other items, please supply each item when you can rather than delay everything until it is all available.

| #     | Tracker     | Subject            | FOI Response   | Start date  | Date Submitted |
|-------|-------------|--------------------|--|-------------|----------------|
| 27259 | FOI Request | PAS systems (K177) | <p>FOI – Procurement of software solutions in the NHS</p> <p>1 a) What Patient Information System (PAS) do you use (provider and product)? System C - Medway<br/> b) When does your PAS contract expire? June 2019<br/> c) What is the annual cost for using your chosen PAS? £284,160.00 plus VAT</p> <p>2 a) What Electronic Patient Record system (EPR) do you use (provider and product)? Built in house - CWP<br/> b) When does your EPR contract expire? Not applicable.<br/> c) What is the annual cost for using your chosen EPR? Not applicable.</p> <p>3 a) What bed management system do you use (provider and product)? None<br/> b) When does the contract with your present supplier expire? Not applicable.<br/> c) What is the annual cost for using your chosen bed management system? Not applicable.</p> <p>4 a) What system to monitor patient flow through the emergency department do you use (provider and product)? Not applicable.<br/> b) When does the contract with your present supplier expire? Not applicable.<br/> c) What is the annual cost for using your chosen system? Not applicable.</p> <p>5 a) What theatre management system do you use (provider and product)? Trisoft - Theatreman<br/> b) When does the contract with your present supplier expire? 30/09/2018<br/> c) What is the annual cost for using your chosen system? £26,703.00 plus VAT</p> <p>6 a) What maternity services IT system do you use (provider and product)? Not applicable<br/> b) When does the contract with your present supplier expire? Not applicable<br/> c) What is the annual cost for using your chosen system? Not applicable</p> <p>7 a) What electronic observations system do you use (provider and product)? iMDsoft - MetaVision<br/> b) When does the contract with your present supplier expire? 31/03/2019<br/> c) What is the annual cost for using your chosen system? £9,293.00 plus VAT</p> <p>8) Are you planning to go out to procurement for any of these systems (as opposed to renewing) in the next 5 years? If so, which ones? Unknown at this stage.</p> | 09 Apr 2018 | 19 Apr 2018    |

FOI – Procurement of software solutions in the NHS

- 1 a) What Patient Information System (PAS) do you use (provider and product)?  
b) When does your PAS contract expire?  
c) What is the annual cost for using your chosen PAS?
- 2 a) What Electronic Patient Record system (EPR) do you use (provider and product)?  
b) When does your EPR contract expire?  
c) What is the annual cost for using your chosen EPR?
- 3 a) What bed management system do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen bed management system?
- 4 a) What system to monitor patient flow through the emergency department do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen system?
- 5 a) What theatre management system do you use (provider and product)?  
b) When does the contract with your present supplier expire?

- c) What is the annual cost for using your chosen system?  
 6 a) What maternity services IT system do you use (provider and product)?  
 b) When does the contract with your present supplier expire?  
 c) What is the annual cost for using your chosen system?  
 7 a) What electronic observations system do you use (provider and product)?  
 b) When does the contract with your present supplier expire?  
 c) What is the annual cost for using your chosen system?  
 8) Are you planning to go out to procurement for any of these systems (as opposed to renewing) in the next 5 years? If so, which ones?

|       |             |                     |  |             |             |
|-------|-------------|---------------------|--|-------------|-------------|
| 27315 | FOI Request | Board Portal (K195) | <p>1) does your Board / Corporate Secretary use a board portal / software supplier for paperless board meetings? No</p> <p>2) if yes to the above can you please tell me the name of the supplier, contract expiry and contract review date? Not applicable.</p> <p>3) if yes can you also please tell me how many users there are and the spend on this software in the last 12 months? Not applicable.</p> <p>4) can you also provide me with contact details for your Board/Corporate secretary (full name, job title, contact number and direct email address) ? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> <p>5) if the person responsible for the contact differs from this individual please can you also supply their full contact details? Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 17 Apr 2018 | 19 Apr 2018 |
|-------|-------------|---------------------|--|-------------|-------------|

- 1) does your Board / Corporate Secretary use a board portal / software supplier for paperless board meetings?  
 2) if yes to the above can you please tell me the name of the supplier, contract expiry and contract review date?  
 3) if yes can you also please tell me how many users there are and the spend on this software in the last 12 months?  
 4) can you also provide me with contact details for your Board/Corporate secretary (full name, job title, contact number and direct email address) ?  
 5) if the person responsible for the contact differs from this individual please can you also supply their full contact details?

|       |             |                                    |   |             |             |
|-------|-------------|------------------------------------|---|-------------|-------------|
| 27323 | FOI Request | Annual report 07/08 & 08/09 (K204) | <p>I am researching NHS expenditure costs for a university research project, would it be possible to email me an electronic copy of the full annual reports for</p> <p>The Christie NHS Foundation Trust - Years 2007/08 &amp; 2008/09</p> <p>Please find attached.</p> | 20 Apr 2018 | 19 Apr 2018 |
|-------|-------------|------------------------------------|---|-------------|-------------|

I am researching NHS expenditure costs for a university research project, would it be possible to email me an electronic copy of the full annual reports for

The Christie NHS Foundation Trust - Years 2007/08 & 2008/09

| #     | Tracker     | Subject         | FOI Response                                   | Start date  | Date Submitted |
|-------|-------------|-----------------|--|-------------|----------------|
| 27311 | FOI Request | Thyroid Surgery | Request closed as not applicable to the Trust. | 19 Apr 2018 | 19 Apr 2018    |

1). Do any of the hospital (s) in your Trust / Health Service organisation admit as daycase or longer patients who are admitted to undergo thyroid surgery?

Yes ( ) No ( )

If no, there is no need to answer the rest of these questions. Please just confirm with the answer "no" to question 1, including the name of your Trust or other Health Service organisation in your reply

If the answer to question 1 is 'Yes' yes then please answer the following additional questions

2) Thyroid surgery in your Trust or other health service organisation

2a) How many consultant surgeon(s) in your trust or other health service organisation undertake thyroid surgery operations?

2b) What are the parent specialties of each of the surgeons undertaking thyroid surgery operations eg general surgery, endocrine surgery, otolaryngology, OMFS etc. Please give numbers for each eg 2 Otolaryngology , 1 General Surgery etc.

2c) In 2017 (1st Jan to 31st Dec 2017) how many thyroid operations procedures did each consultant surgeon undertake (include number undertaken by other team members where the patients were under the care of the consultant). Please break down also by parent specialty E.g. Consultant 1 Gen Surg 25 operations, Consultant 2 Gen Surg, 10 operations , Consultant 3 Otolaryngology, 18 operations etc. In case of consultants working together on the same patient at the same time, please just include the information for the consultant under whose care the patient was admitted.

2c)

i) How many of the consultant surgeons undertaking thyroid surgery in your trust or other health service organisation submit all or most of their thyroid patient outcome data to the United Kingdom Register of Thyroid and Endocrine Surgery (UKRETS) provided by British Association of Thyroid and Endocrine Surgery?

ii) Of this group what is the breakdown of their parent specialt(ies) eg 1 gen surg, 1 otolaryngology etc.

2d) With regard to the local Thyroid cancer MDT how many of the consultant surgeons undertaking thyroid surgery in your trust or other health service organisation are:

i) Core members of the local thyroid cancer MDT. Number = ( )

Please also give breakdown by parent speciality

ii) Extended members of the local thyroid cancer MDT. Number = ( )

Please also give breakdown by parent speciality

iii) Not connected with the local thyroid cancer MDT Number = ( )

Please also give breakdown by parent speciality

2e) Which Trust or other health service organisation and which hospital site hosts the local thyroid Cancer MDT that connected surgeons attend?

3) This question only applies if your Trust or other Health Service Organisation Hosts the local Thyroid MDT.

3a) What is the frequency of the local thyroid cancer MDT meeting? ie weekly, fortnightly, monthly

3b) Is the MDT:

i) 'Stand alone ' ( )

ii) Adjacent in time to the Head and Neck MDT but not within the Head and Neck MDT ( )

iii) Within the Head and Neck MDT. ( )

iv) Other – please give details: .....

v) What medical / surgical / diagnostic specialties are represented in the CORE membership of the MDT (doctors only)

vi) What medical / surgical / diagnostic specialties are represented in the EXTENDED membership of the MDT (doctors only)

3c) Does the MDT Routinely discuss the following groups of patients?

i) Patients who are being investigated but have not yet had surgery but where pre operative investigation has shown a high likelihood of cancer eg Thy 4 or 5 cytology or equivalent, or U 4 or 5 on Ultrasound

Yes, always or almost always ( ) Sometimes ( ) Never/almost never ( )

Other – give details.....

ii) Patients who are being investigated but have not yet had surgery but where pre operative investigation has shown an intermediate risk of cancer eg U3 ultrasound or Thy3f / a or equivalent on needle biopsy

Yes, always or almost always ( ) Sometimes ( ) Never/almost never ( )

Other – give details.....

i) Patients who have had thyroid surgery and where histopathology has shown thyroid cancer in the resected specimen?

Yes, always or almost always ( ) Sometimes ( ) Never/almost never ( )

Other – give details.....

|       |             |       |  |             |             |
|-------|-------------|-------|--|-------------|-------------|
| 27312 | FOI Request | CAHMS | Request closed as not applicable to the Trust. | 19 Apr 2018 | 19 Apr 2018 |
|-------|-------------|-------|--|-------------|-------------|

- 1.a. What was the average waiting time for patients referred to the Child and Mental Health Services at your trust during the financial year 2017-2018, and what was their age and gender?
- 1.b. What was the average waiting time for patients referred to the Child and Mental Health Services at your trust during the financial year 2016-2017, and what was their age and gender?
- 1.c. What was the average waiting time for patients referred to the Child and Mental Health Services at your trust during the financial year 2015-2016, and what was their age and gender?
- 2.a. What was the longest waiting time for a patient referred to the Child and Mental Health Services at your trust during the financial year 2017-2018, and what was their age and gender?
- 2.b. What was the longest waiting time for a patient referred to the Child and Mental Health Services at your trust during the financial year 2016-2017, and what was their age and gender?
- 2.c. What was the longest waiting time for a patient referred to the Child and Mental Health Services at your trust during the financial year 2015-2016, and what was their age and gender?
- 3.a. How often did limited capacity mean your trust had to decline access to services for patients referred to the Child and Mental Health Services during the financial year 2017-2018?
- 3.b. How often did limited capacity mean your trust had to decline access to services for patients referred to the Child and Mental Health Services during the financial year 2016-2017?
- 3.c. How often did limited capacity mean your trust had to decline access to services for patients referred to the Child and Mental Health Services during the financial year 2015-2016?
- 4.a. What's the furthest distance a patient has had to travel from your trust to find adequate, available care from the Child and Mental Health Services during the financial year 2017-2018, having been turned away due to a lack of resources, and what was their age and gender?
- 4.b. What's the furthest distance a patient has had to travel from your trust to find adequate, available care from the Child and Mental Health Services during the financial year 2016-2017, having been turned away due to a lack of resources, and what was their age and gender?
- 4.c. What's the furthest distance a patient has had to travel from your trust to find adequate, available care from the Child and Mental Health Services during the financial year 2015-2016, having been turned away due to a lack of resources, and what was their age and gender?
- 5.a. What age was the youngest patient dealt with by the Child and Mental Health Services at your trust during the financial year 2017-2018?
- 5.b. What age was the youngest patient dealt with by the Child and Mental Health Services at your trust during the financial year 2016-2017?
- 5.c. What age was the youngest patient dealt with by the Child and Mental Health Services at your trust during the financial year 2015-2016?

|       |             |                      |  |             |             |
|-------|-------------|----------------------|--|-------------|-------------|
| 27172 | FOI Request | Nursing Staff (K153) | Please find attached the information you have requested.<br><br>Please note that The Christie does not employ agency workers, we utilise an agency to supply agency workers. | 26 Mar 2018 | 20 Apr 2018 |
|-------|-------------|----------------------|--|-------------|-------------|

See attached

|       |             |                          |  |             |             |
|-------|-------------|--------------------------|--|-------------|-------------|
| 27255 | FOI Request | Nursing vacancies (K173) | <ol style="list-style-type: none"> <li>From the latest data, how many FTE chemotherapy nurse posts in your trust are vacant? None</li> <li>How many FTE chemotherapy nurse posts do you currently have funded? Band 5 &amp; Band 6 – grades directly delivering chemotherapy 46.84 FTE, All registered nursing grades: 49.84 FTE</li> <li>How does this compare to the situation on 1st April 2013? For the sake of clarity: please can you provide answers on the same questions in Q1 and Q2 but for 1st April 2013 if possible. Band 5 &amp; Band 6 – grades directly delivering chemotherapy 41.23 FTE, All registered nursing grades: 42.23 FTE</li> <li>How are you currently filling the shifts that should be covered by the vacant posts? If we have any vacancies we use 'Christie bank' nurses only.</li> <li>Have you had to offer less regular chemotherapy cycles in any way as a result of this? Our activity is growing and we cover the demands of the service, we don't decline patients treatment/ or reduce the required cycles of treatment.</li> </ol> | 06 Apr 2018 | 23 Apr 2018 |
|-------|-------------|--------------------------|--|-------------|-------------|

- From the latest data, how many FTE chemotherapy nurse posts in your trust are vacant?
- How many FTE chemotherapy nurse posts do you currently have funded?
- How does this compare to the situation on 1st April 2013? For the sake of clarity: please can you provide answers on the same questions in Q1 and Q2 but for 1st April 2013 if possible.
- How are you currently filling the shifts that should be covered by the vacant posts?
- Have you had to offer less regular chemotherapy cycles in any way as a result of this?

|       |             |                |   |             |             |
|-------|-------------|----------------|---|-------------|-------------|
| 27260 | FOI Request | Payroll (K178) | <p>Do you have an outsourced payroll for temporary staff? Yes</p> <ul style="list-style-type: none"> <li>If yes can you confirm if this is a weekly payroll? No</li> <li>Can you confirm the name of the payroll provider? NHS Shared Business Services</li> <li>Can you confirm agreed contract start and End dates of this provider? We originally went with SBS on 01/09/14 to 31/08/17, and then extended it to 31/08/19</li> </ul> <p>Is your temporary staff Bank in-house or outsourced? In-house</p> <ul style="list-style-type: none"> <li>If the bank is outsourced, can you confirm the name of the supplier? Not applicable.</li> <li>Can you confirm agreed contract start and End dates? Not applicable.</li> </ul> <p>Are you currently using Direct engagement? (DE / VAT saving model for Locums) No</p> <ul style="list-style-type: none"> <li>If yes, can you confirm the name of the supplier? Not applicable.</li> <li>Can you confirm agreed contract start and End dates? Not applicable.</li> </ul> <p>Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing &amp; Midwifery, Doctors, AHP's and Admin and clerical? No</p> <ul style="list-style-type: none"> <li>If yes, please can you confirm the name of the supplier? Not applicable</li> <li>Can you confirm agreed contract start and End dates? Not applicable.</li> <li>Does the Master or Neutral vendor contract include any other Trusts in addition to yourself? Not applicable.</li> </ul> <p>Please can you confirm if you are using a mobile application-based or web-based booking platform for booking bank / agency with the following staff groups: Nursing &amp; Midwifery, Doctors, AHP's and Admin and clerical? No</p> <ul style="list-style-type: none"> <li>If yes, please can you confirm the name of the supplier? Not applicable.</li> <li>Can you confirm agreed contract start and End dates? Not applicable.</li> <li>Is Direct engagement for Doctors included with the application? Not applicable.</li> </ul> | 10 Apr 2018 | 23 Apr 2018 |
|-------|-------------|----------------|---|-------------|-------------|

- Do you have an outsourced payroll for temporary staff?
- If yes can you confirm if this is a weekly payroll?
  - Can you confirm the name of the payroll provider?

- Can you confirm agreed contract start and End dates of this provider?

Is your temporary staff Bank in-house or outsourced?

- If the bank is outsourced, can you confirm the name of the supplier?
- Can you confirm agreed contract start and End dates?

Are you currently using Direct engagement? (DE / VAT saving model for Locums)

- If yes, can you confirm the name of the supplier?
- Can you confirm agreed contract start and End dates?

Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing & Midwifery, Doctors, AHP's and Admin and clerical?

- If yes, please can you confirm the name of the supplier?
- Can you confirm agreed contract start and End dates?
- Does the Master or Neutral vendor contract include any other Trusts in addition to yourself?

Please can you confirm if you are using a mobile application-based or web-based booking platform for booking bank / agency with the following staff groups: Nursing & Midwifery, Doctors, AHP's and Admin and clerical?

- If yes, please can you confirm the name of the supplier?
- Can you confirm agreed contract start and End dates?
- Is Direct engagement for Doctors included with the application?



| #     | Tracker     | Subject                | FOI Response   | Start date  | Date Submitted |
|-------|-------------|------------------------|--|-------------|----------------|
| 27200 | FOI Request | Scan for safety (K162) | <p>1) Has your organisation signed up to the ScanForSafety project ? <a href="https://www.scan4safety.nhs.uk/benefits/">https://www.scan4safety.nhs.uk/benefits/</a></p> <p>1a) – YES (if yes, what hardware &amp; software supplier have you used and who is project managing this internally)? The ScanForSafety project is on the Trust agenda.</p> <p>1b) – NO (if no, is this something you would be keen to be involved in should other demonstrator sites be announced)?</p> <p>2) Has your Trust already enabled a “product to patient” tracking system, to trace what medical items are used with any given identified patient? This includes being able to track medical devices, objects, assets, people and pathways, and to enable the transmission of the right data through the recognition of a unique identifier.</p> <p>2a) – If yes, could you please detail the company you used to achieve this? (both hardware &amp; software provider)</p> <p>2b) – If no, is this something your organisation would be keen to explore within the next 18 months? Yes</p> <p>2c) – If this is something your organisation may consider exploring, who would be the Trust project lead? No Trust lead assigned.</p> <p>2d) - If yes - What was the purchase &amp; ongoing cost of this?</p> <p>3) Does your Trust already use an electronic inventory management solution to trace the movement of items into and out of the hospital warehouse/supplies department? This could also include the monitoring and movement of blood products, implants and patients' records...</p> <p>3a) – If yes, could you please detail the company you use to achieve this? (both hardware &amp; software provider)</p> <p>3b) – If no, is this something your organisation would be keen to explore within the next 18 months? Yes</p> <p>3c) – If this is something your organisation may consider exploring, who would be the Trust project lead? No Trust lead assigned.</p> <p>4) Does your Trust have a solution to trace goods and people flows in their logistic pathways - to identify their physical movements through the hospital or provide mobile readings of passive and/or active RFID's?</p> <p>4a) - If yes, could you please detail the company you use to achieve this? (both hardware &amp; software provider)</p> <p>4b) – If no, is this something your organisation would be keen to explore within the next 18 months? Yes</p> <p>4c) - If this is something your organisation may consider exploring, who would be the Trust project lead? No Trust lead assigned.</p> <p>5) Does your Trust provide an electronic navigation system (an app) to support the patient, their visitors and other caregivers' check-in at the hospital and assist them with their indoor navigation around the hospital site?</p> <p>5a) - If yes, could you please detail the company you use to achieve this? (both hardware &amp; software provider)</p> <p>5b) – If no, is this something your organisation would be keen to explore within the next 18 months? Yes</p> <p>5c) - If this is something your organisation may consider exploring, who would be the Trust project lead? No Trust lead assigned.</p> <p>6) Does your operating theatres have an electronic stock management system, (which also monitors expiry dates)?</p> <p>6a) - If yes, could you please detail the company you use to achieve this? (both hardware &amp; software provider)</p> <p>6b) – If no, is this something your organisation would be keen to explore within the next 18 months? Yes</p> <p>6c) - If this is something your organisation may consider exploring, who would be the Trust project lead? No Trust lead assigned.</p> | 28 Mar 2018 | 24 Apr 2018    |

I am writing to you under the Freedom of Information Act 2000, to request the following information from your Operations Director, Estates Manager, Supplies Department (stock control), Patient Safety & Risk Manager, Operating Theatres Manager and Organ Transplant team if applicable.

This inquiry relates to the NHS Digital ScanForSafety initiative ( <https://www.scan4safety.nhs.uk/> ) and yours organisations directive towards....

- traceability of patients and employees
- traceability of shipments and deliveries of biological samples

- traceability and correctness of drug administration
- indoor navigation and user orientation within hospitals
- traceability of asset flows in hospital warehouses
- optimization of costs and logistics efficiency
- Stock reduction/one off stock holiday
- Reduction in wastage/obsolescence
- Non-clinical pay efficiencies
- A reduction of inventory averaging
- Ongoing operational efficiencies

|       |             |   |  |             |             |
|-------|-------------|---|--|-------------|-------------|
| 27203 | FOI Request | Walking sticks and zimmer frames (K164) | <ul style="list-style-type: none"> <li>In the last 5 years, how many walking frames (including zimmer frames, wheeled walkers, rollators and pick-up walkers) and how many walking sticks have been issued to patients by your Trust? Please include separate numbers for each category of walking aid.</li> </ul> <p>Description 2013 2014 2015 2016 2017</p> <p>Roller Zimmer 2 1 1 1 1</p> <p>Walking Frame 2 3 2</p> <p>Walking stick 5 7 7 6 8</p> <p>Wheeled Walking Frame 5 10 14 13 17</p> <p>Grand Total 12 17 24 22 27</p> | 28 Mar 2018 | 24 Apr 2018 |
|       |             |   | <ul style="list-style-type: none"> <li>What was the total spend by your Trust on the above for each of the last 5 years? (if possible, please break this down by year and item type).</li> </ul> <p>Description 2013 2014 2015 2016 2017</p> <p>Roller Zimmer 239.20 251.10</p> <p>Walking Frame 139.50 245.40 261.00</p> <p>Walking stick 382.95 350.84 322.92 316.83 598.00</p> <p>Wheeled Walking Frame</p> <p>1,046.40 1,576.35 1,827.45 1,460.35 2,634.40</p> <p>Grand Total 1,668.55 1,927.19 2,540.97 2,022.58 3,493.40</p>   |             |             |
|       |             |   | <ul style="list-style-type: none"> <li>How many of the above have been returned to your Trust by patients over the last 5 years? (if possible, please break this down by year and item type). Approximately 20% of each – due to the sensitivity of our patient’s prognosis and demographics of our patients we don’t proactively follow up returns.</li> </ul>  |             |             |
|       |             |   | <ul style="list-style-type: none"> <li>Of those returned, how many were deemed fit for re-use and how many were classed as unfit for re-issue? Virtually all are deemed fit for re use once cleaned and checked</li> </ul>   |             |             |

In the last 5 years, how many walking frames (including zimmer frames, wheeled walkers, rollators and pick-up walkers) and how many walking sticks have been issued to patients by your Trust? Please include

separate numbers for each category of walking aid.

- What was the total spend by your Trust on the above for each of the last 5 years? (if possible, please break this down by year and item type).
- How many of the above have been returned to your Trust by patients over the last 5 years? (if possible, please break this down by year and item type).
- Of those returned, how many were deemed fit for re-use and how many were classed as unfit for re-issue?

|       |             |                             |                     |             |             |
|-------|-------------|-----------------------------|---------------------|-------------|-------------|
| 27228 | FOI Request | Agency/locum doctors (K170) | Please see attached | 03 Apr 2018 | 24 Apr 2018 |
|-------|-------------|-----------------------------|---------------------|-------------|-------------|

- 1) The total amount the trust spent on agency/locum doctors for the following years: 2012/13, 2013/14, 2014/15, 2015/16, 2016/17 - breaking this information down by speciality and grade.
- 2) What is the highest hourly/shift rate paid to an agency or locum doctor at any point in the following years: : 2012/13, 2013/14, 2014/15, 2015/16, 2016/17 - please include job title and date.

|       |             |                        |   |             |             |
|-------|-------------|------------------------|---|-------------|-------------|
| 27289 | FOI Request | Asbestos claims (K192) | <ol style="list-style-type: none"> <li>1. Do any of your hospitals currently contain asbestos? Yes</li> <li>2. How many reported incidents of asbestos exposure have there been in any of your hospital buildings over the past five years (between January 2013 – December 2017). None</li> <li>3. How many claims have ever been made against your trust for asbestos related exposure/disease including but not exclusively for mesothelioma. Two</li> <li>4. How many of these claims have been settled? None</li> <li>5. What is the amount of money that has been paid in settlement of these claims where your Trust did not go through NHS Resolution (formerly the NHS Litigation Authority)? Please include claims with and without your trust/board accepting responsibility and claims made through any other insurance schemes excluding the NHSLA/NHS Resolutions. None to date.</li> </ol> | 16 Apr 2018 | 24 Apr 2018 |
|-------|-------------|------------------------|---|-------------|-------------|

1. Do any of your hospitals currently contain asbestos?
2. How many reported incidents of asbestos exposure have there been in any of your hospital buildings over the past five years (between January 2013 – December 2017).
3. How many claims have ever been made against your trust for asbestos related exposure/disease including but not exclusively for mesothelioma.
4. How many of these claims have been settled?
5. What is the amount of money that has been paid in settlement of these claims where your Trust did not go through NHS Resolution (formerly the NHS Litigation Authority)? Please include claims with and without your trust/board accepting responsibility and claims made through any other insurance schemes excluding the NHSLA/NHS Resolutions.

|       |             |                    |   |             |             |
|-------|-------------|--------------------|---|-------------|-------------|
| 27322 | FOI Request | E-rostering (K203) | <p>I have recently heard that your trust's Trust E-Rostering (staffing) from Allocate Software expired on 2018-03-25.</p> <p>Is it possible to tell me if this contract has been renewed and to what date? We have not extended the contract as was, but have moved onto a hosted service contract.</p> <p>Is this contract annually renewed? Yes</p> | 20 Apr 2018 | 24 Apr 2018 |
|-------|-------------|--------------------|---|-------------|-------------|

I have recently heard that your trust's Trust E-Rostering (staffing) from Allocate Software expired on 2018-03-25.

Is it possible to tell me if this contract has been renewed and to what date?

Is this contract annually renewed?

| #     | Tracker     | Subject                              | FOI Response  | Start date  | Date Submitted |
|-------|-------------|--------------------------------------|---|-------------|----------------|
| 27229 | FOI Request | Use of surveillance equipment (K171) | <p>1. How many fixed (static) surveillance cameras are functional on the trust's premises? 246</p> <p>a) How many are focused outside buildings (for instance in grounds or car parks)? 65</p> <p>b) How many are focused inside buildings? 181</p> <p>2. How many moving surveillance cameras (those that zoom in, pan and tilt) are functional on the trust's premises? 16</p> <p>a) How many are focused outside buildings (for instance in grounds or car parks)? 14</p> <p>b) How many are focused inside buildings? 2</p> <p>3. Do you have any covert (hidden) cameras on your premises? If yes, please say: No</p> <p>a) How many are focused outside buildings (for instance in grounds or car parks)? Not applicable.</p> <p>b) How many are focused inside buildings? Not applicable.</p> <p>4. Do security officers employed by the trust use body worn video cameras? If yes, please say: No</p> <p>a) How many body worn cameras are in use by security guards on your premises? Not applicable.</p> <p>b) When these are turned on Not applicable.</p> <p>5. How much has the trust spent on surveillance equipment, in total? Please break this down by:</p> <p>a) fixed surveillance cameras</p> <p>b) moving surveillance cameras</p> <p>c) body worn video cameras</p> <p>We do not record this information in this and to break this information down would take over 18 hours, therefore the Trust is withholding this information under Section 12 of the Freedom of Information Act 2000.</p> <p>6. What is the make, model and manufacturer of the devices used by the trust?</p> <p>a) fixed surveillance cameras PELCO IP camera</p> <p>b) moving surveillance cameras PELCO IP camera</p> <p>c) body worn video cameras Not applicable.</p> <p>7. Where is the footage from the devices stored? Please break this down by:</p> <p>a) fixed surveillance cameras</p> <p>b) moving surveillance cameras</p> <p>c) body worn video cameras</p> <p>Please note that the Trust is applying an exemption under Section 38 of the Freedom of Information Act. This exemption applies where if the disclosure of this information would, or would likely to (a) endanger the physical or mental health of any individual, or (b) endanger the safety of any individual.</p> <p>8. How long is the footage from the devices held? Please break this down for:</p> <p>a) fixed surveillance cameras 28-32 days</p> <p>b) moving surveillance cameras 28-32 days</p> <p>c) body worn video cameras Not applicable.</p> <p>9. How many times has footage from devices been used in a successful or unsuccessful prosecution? Please break this down by device:</p> <p>a) fixed surveillance cameras No</p> <p>b) moving surveillance cameras No</p> <p>c) body worn video camera Not applicable.</p> <p>9. Does your trust comply with the Surveillance Camera Commissioner's code of conduct?</p> | 04 Apr 2018 | 25 Apr 2018    |

1. How many fixed (static) surveillance cameras are functional on the trust's premises?
  - a) How many are focused outside buildings (for instance in grounds or car parks)?
  - b) How many are focused inside buildings?
  
2. How many moving surveillance cameras (those that zoom in, pan and tilt) are functional on the trust's premises?
  - a) How many are focused outside buildings (for instance in grounds or car parks)?
  - b) How many are focused inside buildings?
  
3. Do you have any covert (hidden) cameras on your premises? If yes, please say:
  - a) How many are focused outside buildings (for instance in grounds or car parks)?
  - b) How many are focused inside buildings?
  
4. Do security officers employed by the trust use body worn video cameras? If yes, please say:
  - a) How many body worn cameras are in use by security guards on your premises?
  - b) When these are turned on
  
5. How much has the trust spent on surveillance equipment, in total? Please break this down by:
  - a) fixed surveillance cameras
  - b) moving surveillance cameras
  - c) body worn video cameras
  
6. What is the make, model and manufacturer of the devices used by the trust?
  - a) fixed surveillance cameras
  - b) moving surveillance cameras
  - c) body worn video cameras
  
7. Where is the footage from the devices stored? Please break this down by:
  - a) fixed surveillance cameras
  - b) moving surveillance cameras
  - c) body worn video cameras
  
8. How long is the footage from the devices held? Please break this down for:
  - a) fixed surveillance cameras
  - b) moving surveillance cameras
  - c) body worn video cameras

9. How many times has footage from devices been used in a successful or unsuccessful prosecution? Please break this down by device:

- a) fixed surveillance cameras
- b) moving surveillance cameras
- c) body worn video camera

9. Does your trust comply with the Surveillance Camera Commissioner's code of conduct? (<https://www.gov.uk/government/publications/surveillance-camera-code-of-practice>)

|       |             |                       |  |             |             |
|-------|-------------|-----------------------|--|-------------|-------------|
| 27266 | FOI Request | Foley catheter (K182) | <p>1. How many female patients in your Trust had a Foley catheter during the last 12 months?</p> <p>2. How many Foley catheters were used in your Trust during the last 12 months?</p> <p>3. How many of those Foley catheters were used for a female patient?</p> <p>4. Of your total Foley catheter usage, what percentage was used on females?</p> <p>5. How many Foley catheters are used per patient during their total hospital stay?</p> <p>6. Of your patients who have a Foley catheter, how long do they stay in hospital on average?</p> <p>7. Of your patients who have a Foley catheter, what percentage would be longer term patients? i.e. stay over the above stated average in hospital</p> <p>8. Of the total number of female patients using a Foley catheter, what percentage has any of the following:</p> <ul style="list-style-type: none"> <li>a) Faecal incontinence</li> <li>b) Obstruction / atonic bladder</li> <li>c) Surgery in perineal area</li> </ul> <p>Please note that in order to comply with your request would exceed the appropriate costs limit under Section 12 of the Freedom of information Act 2000. This is currently £450 equating to 18 hours of staff time.</p> | 11 Apr 2018 | 25 Apr 2018 |
|-------|-------------|-----------------------|--|-------------|-------------|

- 1. How many female patients in your Trust had a Foley catheter during the last 12 months?
- 2. How many Foley catheters were used in your Trust during the last 12 months?
- 3. How many of those Foley catheters were used for a female patient?
- 4. Of your total Foley catheter usage, what percentage was used on females?
- 5. How many Foley catheters are used per patient during their total hospital stay?
- 6. Of your patients who have a Foley catheter, how long do they stay in hospital on average?
- 7. Of your patients who have a Foley catheter, what percentage would be longer term patients? i.e. stay over the above stated average in hospital
- 8. Of the total number of female patients using a Foley catheter, what percentage has any of the following:

  - a) Faecal incontinence
  - b) Obstruction / atonic bladder
  - c) Surgery in perineal area

|       |             |                             |  |             |             |
|-------|-------------|-----------------------------|--|-------------|-------------|
| 27267 | FOI Request | Emergency admissions (K183) | <p>1. During the financial year 2016/2017 or last full year figures, what:</p> <ul style="list-style-type: none"> <li>a. Was the total number of emergency admissions for people in the last year of life? 2513 emergency admissions</li> <li>b. Was the total number of emergency bed days for people in the last year of life? 19364 emergency bed days</li> </ul> <p>2. During the financial year 2016/2017 or last full year figures, what was the total number of people in the last year of life admitted from a care home setting as an emergency? 6 patients</p> | 11 Apr 2018 | 25 Apr 2018 |
|-------|-------------|-----------------------------|--|-------------|-------------|

- 1. During the financial year 2016/2017 or last full year figures, what:

- a. Was the total number of emergency admissions for people in the last year of life?
  - b. Was the total number of emergency bed days for people in the last year of life?
2. During the financial year 2016/2017 or last full year figures, what was the total number of people in the last year of life admitted from a care home setting as an emergency?

|       |             |                       |   |             |             |
|-------|-------------|-----------------------|---|-------------|-------------|
| 27288 | FOI Request | Contact dtails (K191) | <ul style="list-style-type: none"> <li>• Clinical Director for Accident and Emergency</li> </ul> <p>Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p> | 16 Apr 2018 | 25 Apr 2018 |
|-------|-------------|-----------------------|---|-------------|-------------|

Under the Freedom of information act please could you provide me with the name and email address of the person that holds the following responsibility within your CCG

- Clinical Director for Accident and Emergency

|       |             |                           |   |             |             |
|-------|-------------|---------------------------|---|-------------|-------------|
| 27325 | FOI Request | Pathology Services (K202) | <p>This function would be undertaken by The Christie Pathology Partnership. The contact details for the Christie Pathology Partnership are as follows:<br/> <a href="http://www.christie.nhs.uk/services/i-to-q/pathology/contact-us/">http://www.christie.nhs.uk/services/i-to-q/pathology/contact-us/</a></p> | 20 Apr 2018 | 25 Apr 2018 |
|-------|-------------|---------------------------|---|-------------|-------------|

1. Who is your current and previous pathology logistics contractor (spanning the last 3 years or existing contract- whichever is longer?
2. What is the current contract(s) end date(s) and are there any provision for extensions?
3. Who is the named lead undertaking the NHS Improvements 'Operational Improvement' Activity to move to cluster operations for pathology networks? Please provide their name and salutation, their email address and mobile telephone number please.
4. Who or which body would the procurement of your future contract be made by?
5. Please provide the name, address, email and telephone number of the person responsible for the commissioning of services and the same for the person responsible for reviewing contract performance.
6. Please provide the current Service Speciation's in place across the contract (s).
7. How is your current contract operated (in lots or as a whole)? What are the different budgets for these?
8. What is your forecast spend in the following years if known:
  - a. 2018/19
  - b. 2019/20
  - c. 2021/22
9. Please provide KPI and Penalties measure in place across this contract and the most recent performance review of the same.
10. Please provide the current service specification in place?



| #  | Tracker     | Subject                | FOI Response   | Start date  | Date Submitted |
|--|-------------|------------------------|--|-------------|----------------|
| 27368  | FOI Request | Contact details (K211) | <p>Would be possible to please get the email address and contact details for the person or persons responsible for sustainability and environmental services within the trusts individual hospitals.</p> <p>Please note that the Trust does not disclose contact details for staff members. An exemption under Section 40(2) of the Freedom of Information Act 2000 applies where the data requested engages the first principle of the Data Protection Act 1998.</p>  | 26 Apr 2018 | 25 Apr 2018    |
| <p>Would be possible to please get the email address and contact details for the person or persons responsible for sustainability and environmental services within the trusts individual hospitals.</p>   |             |                        |  |             |                |
| 27361  | FOI Request | Emergency Department   | Request closed as not applicable to the Trust.   | 25 Apr 2018 | 25 Apr 2018    |
| <p>Under the Freedom of information act please could you provide me with the name and email address of the person that holds the following responsibility within your Trust.</p> <ul style="list-style-type: none"> <li>• Lead Nurse for Accident and Emergency</li> <li>• Clinical Service Manager for Accident and Emergency</li> </ul>  |             |                        |  |             |                |
| 27367  | FOI Request | Maternity Wards        | Request closed as not applicable to the Trust.   | 25 Apr 2018 | 25 Apr 2018    |
| <p>). For the past three complete financial years, the number of shifts in which maternity wards and related departments in your trust that did not meet their minimum staff numbers, broken down by date and unit, for example:<br/> Unit Name: Date Shift Long Name Shift Type Planned Registered Count Actual Registered Count Planned Unregistered Count Actual Unregistered Count Planned Other Count Actual Other Count<br/> Status<br/> Ante Natal xx/xx/xx Early Day 6 6 1 1 0 0 Fully Staffed</p> <p>2). For the past three complete financial years, the number of days leave attributed to stress taken by midwives across all payment bands broken down by unit and year quarter. For example:<br/> Unit Name: Time Period Number of absences due to stress<br/> Community Midwifery 2016 Q1 Early</p> |             |                        |  |             |                |
| 27208  | FOI Request | ECG equipment (K165)   | <p>1. The name or your current ECG equipment manufacturer and product name Montara instrument UK LTD, electrocardiograph<br/> Year of purchase? 1 purchased in 2012, 2 purchased in 2013, 1 purchased in 2015, 2 purchased in 2017<br/> Installation date? As above.<br/> Do you have plans and timescales to replace? No current need to plan replacement.</p> <p>2. The name of your current Stress Exercise ECG equipment manufacturer and product name? Not applicable.<br/> Year of purchase?<br/> Installation date?<br/> Do you have plans and timescales to replace?</p> | 29 Mar 2018 | 26 Apr 2018    |
| <p>1. The name or your current ECG equipment manufacturer and product name<br/> Year of purchase?<br/> Installation date?</p>  |             |                        |  |             |                |

Do you have plans and timescales to replace?

2. The name of your current Stress Exercise ECG equipment manufacturer and product name?

Year of purchase?

Installation date?

Do you have plans and timescales to replace?

|       |             |                  |  |             |             |
|-------|-------------|------------------|--|-------------|-------------|
| 27216 | FOI Request | Car parks (K168) | <p>FoI Request : Letter sent by The Christie to local residents concerning the [then-proposed] car park [subsequently PA117847]</p> <p>This letter was sent ahead of the special preview event for people living close to the proposed site. Please will you provide all available details including the map of the 'c. 100' letters sent to households around and / or adjacent to The Christie's Kinnaird Road site, in particular :</p> <ul style="list-style-type: none"> <li>• Total number of letters sent 108</li> <li>• The streets / locations involved in this communication</li> </ul> <p>A total of 4 streets were contacted as follows:</p> <ul style="list-style-type: none"> <li>- Cotton Lane</li> <li>- Rathen Road</li> <li>- Kinnaird Road</li> <li>- Cotton Hill</li> </ul> <p>Please refer to the attached leaflet, distribution area map as a visual guide.</p> <ul style="list-style-type: none"> <li>• The number of letters sent per street / location</li> <li>- Cotton Lane: 17</li> <li>- Rathen Road: 27</li> <li>- Kinnaird Road: 8</li> <li>- Cotton Hill: 44</li> <li>- Stakeholders 12</li> </ul> <p>Were there variants of this letter? If so, please provide copies and details of how these variants were used. The two variants of the letter A and B are attached.</p> <p>The letter sent to neighbouring residents (Letter A) was used to inform the residents about the proposal and explained why The Christie believed there was a need for additional car parking.</p> <p>The letter also invited the recipients to a private exhibition to discuss the proposals in more detail and provide feedback.</p> <p>The letter sent to relevant stakeholders (Letter B) was sent via email. This letter introduced the proposed development and invited stakeholders to attend the private exhibition.</p> <p>Was any form of letter sent to St Cuthbert's RC Primary School? As a relevant stakeholder, St Cuthbert's was sent Letter B.</p> | 03 Apr 2018 | 26 Apr 2018 |
|-------|-------------|------------------|--|-------------|-------------|

FoI Request : Letter sent by The Christie to local residents concerning the [then-proposed] car park [subsequently PA117847]

This letter was sent ahead of the special preview event for people living close to the proposed site. Please will you provide all available details including the map of the 'c. 100' letters sent to households around and / or adjacent to The Christie's Kinnaird Road site, in particular :

- Total number of letters sent
- The streets / locations involved in this communication
- The number of letters sent per street / location

Were there variants of this letter? If so, please provide copies and details of how these variants were used.

Was any form of letter sent to St Cuthbert's RC Primary School?

|       |             |               |   |             |             |
|-------|-------------|---------------|---|-------------|-------------|
| 27258 | FOI Request | Shifts (K176) | Shifts filled a week via Nursing Recruitment Agencies<br>How many Nursing Recruitment Agencies you source from 1<br><br>For the following departments that you have within your Hospital:<br><br>Paediatrics The Trust has not booked any Paediatric nurses.<br>Oncology Please see attached.<br>NICU Not applicable.<br>Cath Labs The Trust has not booked any Cath Lab nurses<br>HDU The Trust has not booked any HDU nurses.<br>Interventional Radiology The Trust has not booked any Intervential Radiology nurses. | 09 Apr 2018 | 26 Apr 2018 |
|-------|-------------|---------------|---|-------------|-------------|

I am partaking in some incredibly important market research to aid my study of Specialist Nursing Agency work within the UK and I would be ever so grateful if you could assist me.

I am writing to you under the Freedom of Information Act 2000 to request the following information, for all the hospitals that you cover:

I require the following information for all the hospitals that you cover:

Shifts filled a week via Nursing Recruitment Agencies  
 How many Nursing Recruitment Agencies you source from

For the following departments that you have within your Hospital:

Paediatrics  
 Oncology  
 NICU  
 Cath Labs  
 HDU  
 Interventional Radiology

Please provide the information in the form of letter/email. The timescales that I require is for 2018 please, 01/01/18-31/03/18

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

|       |             |                      |  |             |             |
|-------|-------------|----------------------|--|-------------|-------------|
| 27261 | FOI Request | Blood samples (K179) | <ol style="list-style-type: none"> <li>1. During 2017 approximately how many samples were processed within your Blood Sciences laboratory (Biochemistry and Haematology)?</li> <li>2. What percentage of Blood Sciences samples received in your laboratory require manual intervention to sub aliquot samples (please exclude automated sample transfers)?</li> <li>3. How many incidents related to mislabelling of samples were reported during 2017 in your organisation?</li> <li>4. How many of these mislabelling incidents were laboratory errors?</li> <li>5. How many of the laboratory sample labelling errors were due to transposition (or mislabelling) of one or more samples?</li> <li>6. How many times did this result in incorrect results being assigned to a patient?</li> <li>7. How many sample errors identified during 2017 resulted in a formal Root Cause Analysis investigation?</li> <li>8. How many sample errors identified in your organisation during 2017 resulted in litigation?</li> </ol> <p>This function would be undertaken by The Christie Pathology Partnership. The contact details for the Christie Pathology Partnership are as follows:<br/> <a href="http://www.christie.nhs.uk/services/i-to-q/pathology/contact-us/">http://www.christie.nhs.uk/services/i-to-q/pathology/contact-us/</a></p> | 10 Apr 2018 | 26 Apr 2018 |
|-------|-------------|----------------------|--|-------------|-------------|

|  |  |  |  |  |  |
|--|--|--|--|--|--|
| <ol style="list-style-type: none"> <li>1. During 2017 approximately how many samples were processed within your Blood Sciences laboratory (Biochemistry and Haematology)?</li> <li>2. What percentage of Blood Sciences samples received in your laboratory require manual intervention to sub aliquot samples (please exclude automated sample transfers)?</li> <li>3. How many incidents related to mislabelling of samples were reported during 2017 in your organisation?</li> <li>4. How many of these mislabelling incidents were laboratory errors?</li> <li>5. How many of the laboratory sample labelling errors were due to transposition (or mislabelling) of one or more samples?</li> <li>6. How many times did this result in incorrect results being assigned to a patient?</li> <li>7. How many sample errors identified during 2017 resulted in a formal Root Cause Analysis investigation?</li> <li>8. How many sample errors identified in your organisation during 2017 resulted in litigation?</li> </ol> |  |  |  |  |  |
|--|--|--|--|--|--|

|       |             |   |               |             |             |
|-------|-------------|---|---------------|-------------|-------------|
| 27274 | FOI Request | Non-Small Cell Lung Cancer (NSCLC) (K186) | See attached. | 11 Apr 2018 | 26 Apr 2018 |
|-------|-------------|---|---------------|-------------|-------------|

Please provide the following information relating to NSCLC patients treated by your Trust in the 3 months, December 2017 to February 2018 inclusive.  
If data is not held in a sufficient way within your Trust systems, i.e. if for example you are unable to distinguish between cancer type and/or stage, please indicate accordingly within the tables below.  
Total number treated Stage IIIB/IV NSCLC Patients If unable to provide number of stage IIIB/IV NSCLC patients treated, please indicate the level at which data has been provided:

Patients with NSCLC Stage IIIB/IV (Stage 3b/4) Total number NSCLC patients  
 Other (please specify)  
 Data not held/accessible

Of the Stage IIIB/IV NSCLC patients, please indicate the number of patients treated by your Trust in the 3 months December 2017 to February 2018 inclusive, with the following therapies.

Total number treated Stage IIIB/IV NSCLC Patients If unable to provide number of stage IIIB/IV NSCLC patients treated, please indicate the level at which data has been provided:

Docetaxel (mono or combination therapy ) Total number NSCLC patients  
 Other (please specify)  
 Data not held/accessible

Atezolizumab (Tecentriq) Total number NSCLC patients  
 Other (please specify)  
 Data not held/accessible

Nivolumab (Opdivo) Total number NSCLC patients  
 Other (please specify)  
 Data not held/accessible

Pembrolizumab (Keytruda) Total number NSCLC patients  
 Other (please specify)  
 Data not held/accessible

If your trust does not treat these cancers and you refer your patients to another trust, please state to which trust(s) patients are referred:

|       |             |                                   |                        |             |             |
|-------|-------------|-----------------------------------|------------------------|-------------|-------------|
| 27313 | FOI Request | Urothelial Cancer Patients (K193) | See attached response. | 18 Apr 2018 | 26 Apr 2018 |
|-------|-------------|-----------------------------------|------------------------|-------------|-------------|

FOI Request re Urothelial Cancer Patients

Please indicate the number of metastatic or locally advanced Urothelial cancer patients treated by your Trust in the 3 months, December 2017 to February 2018 inclusive.

If data is not held in a sufficient way within your Trust systems, i.e. if for example you are unable to distinguish between cancer type and/or stage, please indicate accordingly within the tables below.

Total number treated (Metastatic/locally advanced Urothelial patients) If unable to provide number of metastatic/locally advanced Urothelial patients, please indicate the level at which data has been provided:

Total number of metastatic or locally advanced Urothelial cancer (UCC, transitional carcinoma, TCC) patients treated Total Urothelial Cancer patients (any stage)  
 Other (please specify)  
 Data not held/accessible

Of the metastatic or locally advanced Urothelial cancer patients treated by your Trust in the 3 months, December 2017 to February 2018 inclusive, please indicate the number treated with the following therapies.

Therapy Total number treated (Metastatic/locally advanced Urothelial patients) If unable to provide number of metastatic/locally advanced Urothelial patients, please indicate the level at which data has been provided:

Cisplatin (mono or combination therapy) Total Urothelial Cancer patients (any stage)  
 Other (please specify)  
 Data not held/accessible

Carboplatin (mono or combination therapy) Total Urothelial Cancer patients (any stage)  
 Other (please specify)  
 Data not held/accessible

Pembrolizumab (Keytruda) Total Urothelial Cancer patients (any stage)  
 Other (please specify)

Data not held/accessible  
 Atezolizumab (Tecentriq) Total Urothelial Cancer patients (any stage)  
 Other (please specify)  
 Data not held/accessible

If your trust does not treat these cancers and you refer your patients to another trust, please state to which trust(s) patients are referred:

|       |             |             |  |             |             |
|-------|-------------|-------------|--|-------------|-------------|
| 27375 | FOI Request | Babies born | Request closed as not applicable to the Trust. | 26 Apr 2018 | 26 Apr 2018 |
|-------|-------------|-------------|--|-------------|-------------|

In the 2017 calendar year were there any babies born at your hospitals where the weight of the baby was 12lbs (5443g) or more? If so please state how many and what their birthweights were.

|       |             |               |  |             |             |
|-------|-------------|---------------|--|-------------|-------------|
| 27376 | FOI Request | Mental Health | Request closed as not applicable to the Trust. | 26 Apr 2018 | 26 Apr 2018 |
|-------|-------------|---------------|--|-------------|-------------|

Please provide me with an up to date Organisational Structure Chart for Mental Health Services (Community and inpatient) including all manager NAMES, contact details and job titles.

|       |             |                              |   |             |             |
|-------|-------------|------------------------------|---|-------------|-------------|
| 27309 | FOI Request | Complementary Therapy (K197) | <ul style="list-style-type: none"> <li>Do you have a staff Health and Wellbeing Strategy for the Trust? If yes, can you supply an electronic copy? Please see attached.</li> <li>As part of your strategy or through Occupational Health Department, do you or have you considered using Complementary Therapies to support staff? For example, holistic therapeutic massage for staff mental wellbeing and workplace stress, reflexology, sports massage for rehab and recovery or any others The Trust provides a staff complementary therapy service to help with physiological and psychological wellbeing. The Trust also train and promote Mental Health First Aid Champions. Staff are able to self refer to occupational health with regards to stress related issues Staff are also able to self refer for free physiotherapy services provided by occupational health.</li> <li>If you do use complementary therapy – do you find it useful in reducing sickness absence, reducing stress related absences and expediting return to work? We do not hold this information.</li> <li>If you don't currently use complementary therapy, would you consider using them if they could help reduce sickness absence days, help manage workplace stress and help rehab/recovery from MSK related sickness? Not applicable.</li> <li>Would you consider offering complementary therapy as a staff benefit at discounted rates or donations towards your hospital charity? Staff are offered therapies at a discounted rate. Additionally, Occupational Health are at liberty to offer vouchers for free sessions on return to work after a period of time off sick with relevant issues.</li> <li>Would you consider employing a Complementary Therapist as part of your Occupational Health Team? If no, would you reconsider this if their qualification was gained via the NHS natural health school which is supported by NHS England? Our staff therapists work in collaboration with the Trust Occupational Health department as appropriate.</li> </ul> | 18 Apr 2018 | 30 Apr 2018 |
|-------|-------------|------------------------------|---|-------------|-------------|

- Do you have a staff Health and Wellbeing Strategy for the Trust? If yes, can you supply an electronic copy?
- As part of your strategy or through Occupational Health Department, do you or have you considered using Complementary Therapies to support staff? For example, holistic therapeutic massage for staff mental wellbeing and workplace stress, reflexology, sports massage for rehab and recovery or any others
- If you do use complementary therapy – do you find it useful in reducing sickness absence, reducing stress related absences and expediting return to work?
- If you don't currently use complementary therapy, would you consider using them if they could help reduce sickness absence days, help manage workplace stress and help rehab/recovery from MSK related sickness?

- Would you consider offering complementary therapy as a staff benefit at discounted rates or donations towards your hospital charity?
- Would you consider employing a Complementary Therapist as part of your Occupational Health Team? If no, would you reconsider this if their qualification was gained via the NHS natural health school which is supported by NHS England?

| #     | Tracker     | Subject                | FOI Response   | Start date  | Date Submitted |
|-------|-------------|------------------------|--|-------------|----------------|
| 27338 | FOI Request | Patient Pathway (K206) | <p>1. Do you have local clinical pathways or standard operating procedures (SOPs) for the use of MabThera? If so are you able to share these? For instance, is one cycle of MabThera intravenous (IV) always used before initiating the patients on MabThera subcutaneous (SC) in oncology indications? These drugs are used in accordance with their licensed / NICE approved indications.</p> <p>2. Number of patients treated* using MabThera subcutaneous versus MabThera intravenous in oncology indications between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:<br/>Oncology<br/>Financial Year Number of patients treated using MabThera Intravenous<br/>(if possible, please provide number of patients excluding those who were switched to MabThera subcutaneous) Number of patients treated using MabThera Subcutaneous<br/>FY 2016-17 0 0<br/>FY 2017-18 14 20<br/>*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)</p> <p>3. Total number of patients treated* with MabThera (intravenous and subcutaneous) vs Rixathon vs Truxima in oncology and rheumatology indications between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:<br/>Financial Year Drug Number of patients treated in Oncology Number of patients treated in Rheumatology<br/>FY 2016-17 MabThera 0 0<br/>Truxima 0 0<br/>Rixathon 0 0<br/>FY 2017-18 MabThera 34 0<br/>Truxima 68 0<br/>Rixathon 0 0<br/>*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)</p> <p>4. Do you have local clinical pathways or standard operating procedures (SOPs) for the initiation of new patient treatment regimens? If so are you able to share these? The Trust follows NICE guidelines for the use of these drugs.</p> <p>5. Specifically, are new patients directly prescribed biosimilar rituximab (i.e. Truxima or Rixathon) instead of MabThera? All new patients commenced on IV Riuximab will be started on a biosimilar.</p> <p>6. Are existing patients being switched from MabThera intravenous to biosimilar rituximab (i.e. Truxima or Rixathon)? If so is there a set point in their treatment pathway when patients are switched and how is this managed? All existing patients are on biosimilar Rituximab – or SC Mab thera.</p> <p>7. Are any existing patients being switched from MabThera subcutaneous to biosimilar rituximab (i.e. Truxima or Rixathon)? If so is there a set point in their treatment pathway when patients are switched and how is this managed? No</p> <p>8. Number of patients treated* using rituximab biosimilars (Truxima and Rixathon) instead of MabThera (intravenous and subcutaneous) between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:<br/>Financial Year Drug Oncology Rheumatology<br/>New patients treated directly with the biosimilar instead of MabThera Existing patients switched from MabThera to the biosimilar New patients treated directly with the biosimilar instead of MabThera Existing patients switched from MabThera to the biosimilar<br/>FY 2016-17 Truxima 0 0 0 0<br/>Rixathon 0 0 0 0<br/>FY 2017-18 Truxima 47 0 0 0<br/>Rixathon 0 0 0 0<br/>*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)</p> | 23 Apr 2018 | 30 Apr 2018    |



1. Do you have local clinical pathways or standard operating procedures (SOPs) for the use of MabThera? If so are you able to share these? For instance, is one cycle of MabThera intravenous (IV) always used before initiating the patients on MabThera subcutaneous (SC) in oncology indications?

2. Number of patients treated\* using MabThera subcutaneous versus MabThera intravenous in oncology indications between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:

Oncology

Financial Year Number of patients treated using MabThera Intravenous

(if possible, please provide number of patients excluding those who were switched to MabThera subcutaneous) Number of patients treated using MabThera Subcutaneous

FY 2016-17

FY 2017-18

\*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)

3. Total number of patients treated\* with MabThera (intravenous and subcutaneous) vs Rixathon vs Truxima in oncology and rheumatology indications between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:

Financial Year Drug Number of patients treated in Oncology Number of patients treated in Rheumatology

FY 2016-17 MabThera

Truxima

Rixathon

FY 2017-18 MabThera

Truxima

Rixathon

\*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)

4. Do you have local clinical pathways or standard operating procedures (SOPs) for the initiation of new patient treatment regimens? If so are you able to share these?

5. Specifically, are new patients directly prescribed biosimilar rituximab (i.e. Truxima or Rixathon) instead of MabThera?

6. Are existing patients being switched from MabThera intravenous to biosimilar rituximab (i.e. Truxima or Rixathon)? If so is there a set point in their treatment pathway when patients are switched and how is this managed?

7. Are any existing patients being switched from MabThera subcutaneous to biosimilar rituximab (i.e. Truxima or Rixathon)? If so is there a set point in their treatment pathway when patients are switched and how is this managed?

8. Number of patients treated\* using rituximab biosimilars (Truxima and Rixathon) instead of MabThera (intravenous and subcutaneous) between 2016-2018, if only partial data is available please indicate the timeframe the data refers to:

Financial Year Drug Oncology Rheumatology

New patients treated directly with the biosimilar instead of MabThera Existing patients switched from MabThera to the biosimilar New patients treated directly with the biosimilar instead of MabThera Existing

patients switched from MabThera to the biosimilar

FY 2016-17 Truxima

Rixathon

FY 2017-18 Truxima

Rixathon

\*if number of patients treated is not available please provide information in units that you have available (e.g. vials, preparations...)

9. As an organisation, are you aware of any financial savings made by using biosimilar rituximab (i.e. Truxima or Rixathon) vs MabThera between 2017-2018, if only partial data is available please indicate the timeframe the data refers to and the methods used to calculate the financial savings.

Year Scheme (e.g. discounting, gainshare...) Approximate saving (£)

10. Please provide information on the current contracts for Truxima, Rixathon, MabThera intravenous (IV) or subcutaneous (SC):

Drug Contract value (£)\* Volume of contract (number of vials) Is price tiered by volume?

(Yes/No) Length of contract Renewal frequency Services included

Date of contract initiation Date of contract expiry Yes/No Which services

(e.g. biosimilar education, patient support program...)

Rixathon

Truxima

MabThera IV

MabThera SC

\*if the total contract value is not available, please provide the price range for each drug

11. Related to question 10, if contracts are tiered by volume, could you please provide the thresholds for each tier and what is the price percentage difference between tiers?

|       |             |                       |   |             |             |
|-------|-------------|-----------------------|---|-------------|-------------|
| 27363 | FOI Request | Number of SARs (K210) | <ul style="list-style-type: none"> <li>The number of requests (subject access requests) that your trust received from patients wanting to view or have a copy of their medical records/hospital notes in 2017. 77 requests, 7 requests were cancelled.</li> <li>The total sum of money collected in 2017 by your acute trust for access to/copies of patient records. 70 invoices issued was £2,933.00</li> </ul> | 25 Apr 2018 | 30 Apr 2018 |
|-------|-------------|-----------------------|---|-------------|-------------|

- The number of requests (subject access requests) that your trust received from patients wanting to view or have a copy of their medical records/hospital notes in 2017.
- The total sum of money collected in 2017 by your acute trust for access to/copies of patient records.

| #     | Tracker     | Subject                         | FOI Response  | Start date  | Date Submitted |
|-------|-------------|---------------------------------|---|-------------|----------------|
| 27371 | FOI Request | NHS terms and conditions (K213) | <p>A. Whether your Trust exercises "local freedoms," as set out in Annex 11 of the "NHS Terms and Conditions of Service Handbook," or not. We do not exercise any "local freedoms," as specified in Annex 11</p> <p>B. The total number of "local freedoms" exercised, broken down by type – "i," "ii," or "iii," as set out in Annex 11 of the "NHS Terms and Conditions of Service Handbook." Not applicable.</p> <p>C. The percentage (%) of staff on which these "local freedoms" are exercised, broken down by freedom type ("i," "ii," or "iii") and by staff group (AHPs, Doctors / Medical and Dental Staff, Nurses). Not applicable.</p> | 26 Apr 2018 | 30 Apr 2018    |

- A. Whether your Trust exercises "local freedoms," as set out in Annex 11 of the "NHS Terms and Conditions of Service Handbook," or not.
- B. The total number of "local freedoms" exercised, broken down by type – "i," "ii," or "iii," as set out in Annex 11 of the "NHS Terms and Conditions of Service Handbook."
- C. The percentage (%) of staff on which these "local freedoms" are exercised, broken down by freedom type ("i," "ii," or "iii") and by staff group (AHPs, Doctors / Medical and Dental Staff, Nurses).

|       |             |                                      |  |             |             |
|-------|-------------|--------------------------------------|--|-------------|-------------|
| 27405 | FOI Request | Trusts elections of Governors (K219) | Attached is a Freedom of information request about patient experience surveys at your hospital. Please find response attached. | 01 May 2018 | 30 Apr 2018 |
|-------|-------------|--------------------------------------|--|-------------|-------------|

I am writing to obtain information about elections to the Trust's Council of Governors, for all elections held since 2012.

Please include the following information:

- Date of ballot
  - Balloting company used
  - Total number of eligible voters
  - Number of ballots issued (if different from the above)
  - Number of votes cast
  - Number of paper ballots
  - Number of electronic ballots
  - Turnout
  - Total Cost for each election
  - Cost charge by balloting company for admin
  - Cost charged for scrutineering including staff
  - Costs for other services
  - Any events or activities either social, marketing, CPD that your existing and potential ballot suppliers invite you too
- If you are unable to answer provide details for one of the above bullet points, please continue to provide information for the others.

|       |             |                          |  |             |             |
|-------|-------------|--------------------------|--|-------------|-------------|
| 27395 | FOI Request | Serious incidents in A&E | Request closed as not applicable to the Trust. | 30 Apr 2018 | 30 Apr 2018 |
|-------|-------------|--------------------------|--|-------------|-------------|

How many Serious Incidents (SI) were recorded in your A&E department in:

a. 1/11/2015 - 31/3/2016

b. 1/11/2016 - 31/3/2017

c. 1/11/2017 - 31/3/2018

For clarity we expect them to be recorded as per the relevant criteria for serious incidents at the time.