Facilities for patients and visitors Cafe bar

There is a cafe serving hot drinks and snacks such as sandwiches, salads and cakes. It is open Monday to Friday 8:00am - 4:00pm.

Macmillan cancer information centre

The centre is run in partnership with Macmillan Cancer Support. and staffed by a cancer information specialist. It has a wide range of free booklets on all aspects of cancer. If also offers free confidential advice for anyone affected by cancer on any cancer-related issues including: - information, advice and emotional support on treatment

- side effects and supportive care
- talking to children
- counselling and support groups
- travel insurance

Other services include: wig fitting and headscarf service; benefits advice; health and complementary therapy services; Boots beauty workshops and styling sessions.

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

The Christie is committed to producing high quality, evidence based information for patients. Our patient information adheres to the principles and quality statements of the Information Standard. If you would like to have details about the sources used please contact **the-christie.patient.information@nhs.net**

For information and advice visit the cancer information centres at Withington, Oldham or Salford. Opening times can vary, please check before making a special journey.

Contact The Christie Hotline for urgent support and specialist advice The Christie Hotline: 0161 446 3658

Open 24 hours a day, 7 days a week

April 2020 – Review April 2023 CHR/OLD/706/19.01.10 Version 7 The Christie Patient Information Service Tel: 0161 446 3000 www.christie.nhs.uk

The Christie at Oldham

Welcome to the radiotherapy treatment centre. This leaflet contains information about how to get here, the facilities and what happens on your first visit.

The Christie at Oldham is located on Rochdale Road near to the main entrance of the Royal Oldham hospital. Visit **www.pat.nhs.uk** for further information and to see a detailed map. The Christie at Oldham Royal Oldham Hospital, Rochdale Road Oldham OL1 2JH Tel: **0161 918 7700**

Getting here Car parking and disabled parking

The radiotherapy centre has its own designated car park at the side of the building. This is free of charge for the period of your treatment and accessed by a security code. The staff will give you the code on your first visit.

When you come for your first appointment, you may not have the security code, so please phone ahead on **0161 918 7700** or ask at the reception desk and the staff will help you.

If there is no space in the designated car park, you will need to use one of the main hospital car parks. In this event a pay and display ticket must



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be purchased and clearly displayed. Penalty fines are in operation and are strictly adhered to. The car parks can be busy, so please allow time to look for a space.

Oncology patients may be entitled to free parking at Pennine Acute NHS Trust Hospital sites, dependent upon eligibility. Please contact the Macmillan information officer on **0161 918 7745** to receive further information on free parking at Pennine Hospitals. Please note this must be arranged in advance.

If you have difficulty walking, there is a drop-off area close to The Christie radiotherapy centre. Disabled parking is available near the main hospital entrance. Please display your blue badge. If you need assistance getting out of your vehicle, ask the support staff on reception for help.

Directions by car

You can get to the Royal Oldham Hospital either via the M60 or M62.

If travelling via the M60, exit at junction 22. Follow the signs for Royal Oldham Hospital (A62 Manchester Road). Take the 1st exit off the roundabout and get into the right hand lane. Follow signs for the A627. At the next roundabout take the 3rd exit signed for the hospital (Featherstall Road).

If travelling via the M62, exit the motorway at junction 20 and follow signs for Oldham A627(M). Exit this dual carriageway when you can see the retail park on your left-hand side. Take the 2nd exit from the roundabout. This is controlled by traffic lights. Continue to follow A627 signs for the hospital along Chadderton Way.

By bus

These bus routes pass by the Royal Oldham hospital:

64 Manchester to Oldham182 Rochdale to Manchester402 Royton to Oldham408 Shaw to Stalybridge

159 Middleton to Oldham183 Limeside to Royal Oldham406 Mills Hill to Oldham409 Rochdale to Ashton

418 Chadderton to Springhead 428 Buckstones to Springhead

Hospital transport

Ambulance transport can be arranged subject to eligibility criteria based on medical need. There also needs to be a medical need for you to bring an escort on hospital transport. Contact **0161 918 7700** for advice about transport and bookings.

By Metrolink

There is a Metrolink line which runs from central Manchester to Oldham. For more information and to plan your route, visit the Metrolink website (www.metrolink.co.uk) or contact Metrolink on **0161 205 2000**.

When you arrive

Go straight to the main entrance to The Christie at Oldham (there is no access via the main hospital). Book in at reception. The staff will check your details, explain what happens on your visit and direct you to the treatment area.

If you have not already had your photo ID, this will be taken. Photographic identification helps us to identify patients easily and improve patient safety Only the medical staff involved in your treatment will see your picture. If you do not wish to have your photograph taken, please tell the receptionist. This will not affect your treatment in any way.

What happens on your first visit? Planning

You may have had your treatment planning for radiotherapy at the main Christie site. If not, your treatment will need to be planned. The reception staff will guide you to the scanner department where this takes place. The procedure takes approximately 1.5 hours and you may also need to see a doctor. After this the staff will arrange all your treatment appointments.

Treatment

The radiographers who are responsible for your treatment will discuss the treatment with you, and answer any questions you may have. The treatment itself is quick, but you will spend more time in the centre on your first visit, so allow extra time.